

Response to clarifications sought on Live Streaming Video Solution dated 29/07/2017			
Sl No	Clause [in brief] requiring clarification/s	Deviations / Recommendations (Bidder's view)	LIC's Clarification/Modifications
1	100% SLA with respect to availability has to be provided	99.9% SLA	Accepted
2	The Complete Solution be delivered within 2 weeks from the date of placing Purchase order	3-4 weeks	No change.
3	The solution should be able to generate an event notification having details like link , date and time of the meeting	It will generate the link which can be sent to the desired audience.	Generation of link is the objective. The solution should be able to generate the link.
4	The solution should have capability of text chatting for the participants .	Text Chat is available from Laptop/ Desktop	This is what is desired. If it facilitates text chatting through Mobile Phones/ IPad etc. , it will enhance its usability
5	Pay per use model. Bidders should quote for every 5000 Hours of usage	LIC has to take initially 5000 Hours in advance and later recharge per use	There will be no minimum monthly commitment.
6	No payment in advance will be made	There will be recurring payment applicable for the entire year to block the resources at our end. LIC has to take initially 5000 hours in advance and later can recharge as per usage	There will be no minimum monthly commitment

Duly signed bid in a sealed envelope super scribed "Quotes for Live Steaming Video Solution" should be submitted to

The Executive Director (IT/BPR)
LIC of India, Central Office, IT-NETWORK Department,
Jeevan Seva Annexe Building, 2nd Floor, North Wing,
S.V. Road, Santacruz (W), MUMBAI- 400054 (Maharashtra)

Not later than 5:30 PM on 11/08/2017