

REF: CO/IT-BPR/HW/AMT-CLAR-II

Date: 20/10/2021

RFP REF: LIC/CO/IT-BPR/HW/AMT/2021-22/01 Dated: 15/09/2021
Clarification Document – II

Following clarification is being issued under the above referred RFP. The bidders to note that this clarification shall form an integral part of the above referred RFP and resulting contracts, if any.

RFP Document Related

SLNO	RFP Reference	RFP Clause	Query / Clarification	LIC Response
1	Scope of Work Page no 15 Clause no 3	Solution should have Centralized architecture with expected output/reports within 10 seconds.	Whether bidder is expected to provide testing tools for measuring the performance of the output.	Testing tools are not required. The requirement is specified to ascertain sufficient resources are provided to generate output within 10 seconds.
2	Delivery and Timelines	Delivery and Installation Timelines	Whether installation timeline is only for Installation of hardware and not for the asset discovery.	Separate timelines are defined for hardware, software and client licenses.
3	Annual Maintenance Contract	After the expiry of the Warranty Period of 5 years, the Vendor shall enter into a comprehensive Annual maintenance Contract (AMC) with LIC at the rates quoted for 2 years on yearly basis on the terms and conditions	When will be the warranty period start for hardware, after delivery or completion of Asset Discovery?	Warranty period will start after installation of centralized setup including hardware and software.

Technical Related

SLNO	RFP Reference	RFP Clause	Query / Clarification	LIC Response
1	Technical Annexure I	The solution should have the capability to track software license compliance across multiple license types like OS, Instance, CAL, Core/CPU based, Enterprise etc. as per requirement.	Whether enterprise software hosted on servers also needs to be considered for software license management?	Software license management is required for Desktops and Laptops.
2	Technical	General Queries	Please Clarify that whether LIC will provide the Redhat OS Licenses for Client as well as Server	LIC will provide RHEL server license.
3	Technical Annexure I	The solution should have a single Configuration management databases (CMDB)/Centralized Database and CMDB/Centralized Database Common Data Model should conform to industry standards and should be based on the Common Information Model (CIM).	Please confirm if we need to replace an existing CMDB and migrate the data as well ? Or should we integrate into the existing CMDB ?	Solution should provide CMDB. There is no existing CMDB.

EXECUTIVE DIRECTOR (IT/BPR)