

RFP Ref. No: LIC-CO/IT-BPR/NMS/RFP/2017-18/01 Dated: 15/03/2018 for "Implementation & Maintenance of Network Management Solution" (NMS) Corrigendum-2 Date: 12/09/2018		
S.No.	RFP Document Reference(s) (Section & Page Number)	Modification/Addition Details
1	Page no 1, S.No.1 of corrigendum document published on 27/08/2018	Data Migration from the old to the new system: The scope of data migration shall be limited to migration of historical data relating to SM only.
2	Page no. 5, S.No 43 and Page no. 10, S.No 74 of document "Response to Pre-bid Query" published on 27/08/2018	Network flow analysis is to be enabled on 300 devices.
3	Page no 27 (Scope of work) section 3.3. B. of RFP document	Addition: • The Service Desk Manager(SM) shall also be used for ticketing management for the Cyber Security Department of LIC. • For this it shall have to be integrated with SOC Analytics tool, Security incident and event management, Advanced persistent threat at Email, network, endpoint etc., Governance, risk and compliance tool, Honey pot/Decoy system and Vulnerability assessment Tool. • It shall provide for automatic as well as manual ticketing. The implementation shall have capability for rule based work flow for the complete ticket life-cycle with provision for classified as information security incidents/events and its prioritization, ranking based on criticality of risk. • It shall have customizable escalation matrix. • The user group for the Cyber Security shall be separate for the user group for the Network Management. • It shall provide relevant dashboard and reports.

EXECUTIVE DIRECTOR (IT/BPR)