

Sr. No.	RFP Document Page No	RFP Document Reference(s) (Section & Page Number)	Clause (in brief) of RFP requiring clarification(s)	Corrigendum to RFP
1	11	Page 11, 2.1 ,Invitation to bid	in a CAPEX and OPEX with 24x7 availability to be implemented in Centralised Architecture with a Hybrid of Cloud Computing (for 1000 users) and On-premises (for rest of the users) delivery method.	Please refer Corrigendum-1 .The Point 2.1 page 11 is amended in Corrigendum-1
2	15	Page 15, point 8, Last Date & Time for Bid Submission	24th April, 2018 latest by 2.30 pm	Last Date & Time for Bid Submission -4th May , 2018 latest by 2.30 pm
3	15	Page 15, point 9 Eligibility Bid opening date/time/ venue	Eligibility Bid opening date/time/ venue The Pre-contract Integrity Pact & Eligibility and Technical Bids will be opened by LIC in the presence of the bidders/ representatives who choose to attend the Eligibility Bid opening on 24th April , 2018 latest by 3.00 pm at the above mentioned address.	Eligibility Bid opening date/time/ venue The Pre-contract Integrity Pact & Eligibility and Technical Bids will be opened by LIC in the presence of the bidders/ representatives who choose to attend the Eligibility Bid opening on 4th May , 2018 latest by 3.00 pm at the above mentioned address.
4	42	42 -4.14 Terms of Payment to Vendor	5. For Cloud Computing services/Opex Model (On-premises) delivery methods, the payment terms will be as follows : Payment for Quarterly payments will be made by IT/BPR deptt. at CO at the end of each quarter after satisfactory delivery of the services on production of the following a. Invoice for the amount payable Quarterly b. SLA monitoring report specifying the downtime in user minutes for the Quarter c. Usage of services report giving unit wise number of usage Payment will be based on the actual usage of the services and as per the "Unit Costs" in Commercial Bid. The final payment (last Quarterly payment under the contract) will be made on successful completion of transition to new vendor/LIC. The Amount against Penalties if any will be recoverable from the Performance Guarantee OR from any other payment due to the Vendor. No advance payment or interest will be paid by LIC.LIC reserves the right to temporarily withhold payment and impose penalty, if it is not satisfied with progress made during that period or if there is delay in activity timelines. LIC shall make payments in Indian Rupees (INR) on receipt of invoice, after deduction of penalties and applicable taxes at source from the agreed price to the selected Vendor.	5. For Cloud Computing services/Opex Model (On-premises) delivery methods, the payment terms will be as follows : Payment for Quarterly payments will be made by IT/BPR deptt. at CO at the beginning of each quarter on production of the following a. Invoice for the amount payable Quarterly b. SLA monitoring report about satisfactory delivery of the services specifying the downtime in user minutes for the preceding Quarter c. Usage of services report giving unit wise number of usage Payment will be based on the actual usage of the services and as per the "Unit Costs" in Commercial Bid. The final payment (last Quarterly payment under the contract) will be made on successful completion of transition to new vendor/LIC. The Amount against Penalties if any will be recoverable from the payment for next quarter OR from the Performance Guarantee OR from any other payment due to the Vendor. No advance payment before Go-live or interest will be paid by LIC. LIC reserves the right to temporarily withhold payment and impose penalty, if it is not satisfied with progress made during that period or if there is delay in activity timelines. LIC shall make payments in Indian Rupees (INR) on receipt of invoice, after deduction of penalties and applicable taxes at source from the agreed price to the selected Vendor.
5	93	Page 93 Sec6 .2 Project Timelines	Implementation, Migration , Project completion period--- 16 weeks from the date of Purchase Order or Contract	Implementation, Migration , Project completion period--- 20 weeks from the date of Purchase Order or Contract
6	94	Page 94 Sec7 -SLA 1.b	Delay in project implementation beyond 16 weeks from the date of receipt of contract/purchase order-0.1 % of the contract value per week	Delay in project implementation beyond 20 weeks from the date of receipt of contract/purchase order-0.1 % of the contract value per week