



भारतीय जीवन बीमा निगम
LIFE INSURANCE CORPORATION OF INDIA

Central Office, Information Technology Department, 2nd Floor, Jeevan Seva Annex, Santacruz (West), Mumbai- 400054

Ref: CO/IT-BPR/WEBSITE/RFP/2021-22/Corrigendum-1

4th March, 2022

Corrigendum-1

Re: **RFP for Revamp and Maintenance of Corporate Website of LIC**

Ref: CO/IT-BPR/WEBSITE/RFP/2021-22 Dated: 15.02.2022

This is with reference to the RFP released by the Life Insurance Corporation of India as per reference captioned above. The following conditions stand modified as given herein under:

Sl. No	Clause of RFP	Existing condition		Modified conditions/ Clarifications	
1	2.10(9) Activity Schedule	Last Date & Time for Bid Submission - 11.03.2022 latest by 3.30 PM		Last Date & Time for Bid Submission - 21.03.2022 latest by 3.30 PM	
2	2.10(10) Activity Schedule	The Eligibility & Technical Bids will be opened by LIC in the presence of the bidders/ representatives who choose to attend on 11.03.2022 at 4.00 PM at the above-mentioned address.		The Eligibility & Technical Bids will be opened by LIC in the presence of the bidders/ representatives who choose to attend on 21.03.2022 at 4.00 PM at the above-mentioned address.	
3	2.22.B.5 Technical Evaluation Criteria	Minimum Qualifying Score under Criteria No.1 - 10 Criteria No.4 - 51		Minimum Qualifying Score under Criteria No.1 - 9 Criteria No.4 - 52	
4	2.22.B.5 Technical Evaluation Criteria Sr.No.2	Implementation of website in Regional Language/s (other than English and Hindi) using CMS/DXP	2 marks for every website implemented in regional language/s	Implementation of website in Regional Language/s (other than English and Hindi)	2 marks for every website/URL implemented/ demonstrated in regional language/s
5	3(6)– Eligibility Criteria	Bidder should have experience in Website Development along with providing End-to-End Web based solutions, Website maintenance and Website performance/ security testing. The bidder should have successfully developed/hosted/ implemented a minimum of 3 Portal/Websites for individual Purchase Orders of Rs. 25 lakhs and above each using latest Web Content Management Systems/ DXP in the last 3 financial years. The sites should have been live for at least 1 year prior to the date of issue of the RFP and the bidder should be providing technical support for websites developed. At least one of the websites should be GIGW compliant .		The sentence “At least one of the websites should be GIGW compliant .” stands deleted from this clause. Other conditions pertaining to this clause remain unchanged. The Documentary evidence for GIGW Certification, if available for the websites developed and implemented by the bidder; shall be attached for the purpose of Technical evaluation.	

Sl. No	Clause of RFP	Existing condition	Modified conditions/ Clarifications
6	3(7)– Eligibility Criteria	Bidder should have experience of development and implementation of at least 1 website using CMS/DXP in one or more Regional language (other than English and Hindi)	Bidder should have experience of development and implementation of at least 1 website in one or more Regional language (other than English and Hindi)
7	3(7)– Reference Details/Documentary Evidence	Details to be provided in Annexure I of RFP along with Documentary evidence for the websites developed, translated and implemented by the Bidder in the Regional language/s (other than English and Hindi)	Details to be provided in Annexure I of RFP along with Documentary evidence for the websites developed and implemented by the Bidder in the Regional language/s (other than English and Hindi) OR URLs (along with Screenshots) of the website demonstrating the Regional language/s capability.
8	4.37 Escalation Matrix	The successful bidder shall have to set up a Toll Free helpline number or web-based helpdesk with auto escalations and facility of SMS/Email alerts.	The successful bidder shall be required to provide help desk services through the On-site/Off-site resources.
9	5.5G (7)	The Vendors should provide GIGW Certification for the website from a STQC certified vendor/agency within 3 Months from the date of Go-Live.	The Vendors should provide GIGW Certification for the website from a STQC certified vendor/agency within 3 Months from the date of Go-Live. Subsequently during the contract period the vendor shall provide GIGW certification on expiry of the first Certificate provided after Go-Live or as and when required by LIC.
10	7 Payment Schedule	New point	8. Payment of charges related to GIGW certification– On submission of GIGW certificate from STQC certified vendor/ agency
11	Annexure-I	Existing Annexure I	Please refer revised Annexure I
12	Annexure-XII	Existing Annexure XII	Please refer revised Annexure XII

These amendments/clarifications will form the part of RFP for Revamp and Maintenance of Corporate Website of LIC (Ref: CO/IT-BPR/WEBSITE/RFP/2021-22 dated: 15.02.2022).

All other terms and conditions of the RFP shall remain unchanged.

Executive Director (IT/BPR)