

Annexure-X : Declaration of Quality and Support for the Network equipments to be provided as Spares under AMC

(Ref.: CO/IT-BPR/NW/RFP/SI/2020-21/01 dated 22nd June 2020, Procurement of Services of System Integrator for Network)

To,
The Executive Director (IT/BPR),
Life Insurance Corporation of India
Central Office, IT Dept, 2nd Floor,
JeevanSevaAnnexe, S.V. Road,
Santacruz (West), Mumbai 400 054

Dear Sir,

DECLARATION OF QUALITY AND SUPPORT

Ref: LIC CO/IT-BPR/NW/RFP/SI/2020-21/01dated 22nd June 2020

This has reference to the LIC's Tender Reference No: **Ref: CO/IT-BPR/NW/RFP/SI/2020-21/01dated 22nd June 2020**, regarding bid for **Procurement of Services of System Integrator for Network Maintenancefor LIC of India.**

We hereby accept all the Term & Conditions of the above RFP for provide the on-site resources and AMC services as per the Scope of work. **Further, we hereby undertake that:**

- 1) The original equipment's, spare parts, components required for maintaining the networking hardware supplied will be available for a minimum period of 5 years as per terms and conditions of the RFP.
- 2) All the equipments/components/parts/software(s) used in the Networking equipments, etc. shall be original/ new equipments/components/parts/software(s) from respective OEMs of the products and that no refurbished / duplicate/second-hand-equipments/ components/parts/software(s) shall be used.
- 3) In case we are found not complying with above at the time of delivery or during installation, for the equipments/components/server(s) already billed, we agree to take back the equipments/components/hardware, if already supplied.

For and on behalf of <Respondent Company><Address of Respondent>
Signature

Authorized Signatory,

Name:

Designation:

Office Seal:

Date :

Place: