

Corrigendum to RFP for Supply, Implementation and Maintenance of Endpoint, Email and Web Security
Ref No. LIC/CO/IT-BPR/EGS/2019-20 Dated 11.07.2019

Corrigendum II

S. No.	RFP Document Reference (Section & Page Number)	Clause (in brief) of RFP/ Existing Text	Revised Clause
1	Section 2.2 Page 10	New	Servers - 500 Bidder may be required to provide additional licences for Servers (maximum 1500), if required by LIC, at the same unit rate, within one year of Purchase Order.
2	Section 2.2 Page 11	LIC reserves its right to increase or decrease the quantity or add to or delete from the requirement (maximum 10%) any item on account of increase in number of users, number of offices or any change in solution implementation architecture.	LIC reserves its right to increase or decrease the quantity or add to or delete from the requirement (maximum 10%) any item on account of increase in number of users, number of offices or any change in solution implementation architecture. Change upto 10%, if any, shall be within one year of the purchase order.
3	Section 2.4(8) Page 11	Eligibility bid opening date, time and venue - 8 th August, 2019 (Thursday) 3:10 pm Venue: LIC of India, Central Office, IT Department, Jeevan Seva Annexe 2nd Floor, S.V.Road, Santacruz (West), Mumbai – 400054.	Eligibility bid opening date, time and venue - 22 nd August, 2019 (Thursday) 3:10 pm Venue: LIC of India, Central Office, IT Department, Jeevan Seva Annexe 2nd Floor, S.V.Road, Santacruz (West), Mumbai – 400054.
4	Section 2.6 Page 13	No consortium or joint bid or sub-contracting is allowed.	No consortium or joint bid or sub-contracting is allowed. The employees of the bidder working for franchisee will not be considered as sub contracting.
5	Section 2.13(g) iii Page No 14	The EMD submitted by the bidder may be forfeited in full or part , as decided by LIC, if: iii. The Bidder withdraws or amends its Bid during the period of Bid validity;	The EMD submitted by the bidder may be forfeited in full or part , as decided by LIC, if: iii. The Bidder withdraws or amends its Bid during the period of Bid validity, except for valid reasons;
6	Section 2.13(g) iv Page No 14	The EMD submitted by the bidder may be forfeited in full or part , as decided by LIC, if: iv. The Bidder makes any written statement or encloses any form which turns out to be False/ incorrect at any time prior to signing of Contract;	The EMD submitted by the bidder may be forfeited in full or part , as decided by LIC, if: iv. The Bidder, fraudulently, makes any written statement or encloses any form which turns out to be False/ incorrect at any time prior to signing of Contract;
7	Section 2.13(g) ix Page No 14	The EMD submitted by the bidder may be forfeited in full or part , as decided by LIC, if: ix. The technical or commercial bid format is found to be without password or with different password.	Clause deleted.
8	Section 2.32 Page 22	The Bidder needs to provide the minimum number of credentials mentioned in Annexure VI A, but there is no restriction on the number of credentials a Bidder can provide.	The Bidder needs to provide the minimum number of credentials mentioned in Annexure VI A, but there is no restriction on the number of credentials a Bidder can provide. All the references given in Annexure VI A should be referenceable/ verifiable.
9	Section 2.45 Page 30	No consortium bidding is allowed.	No consortium bidding is allowed. The employees of the bidder working for franchisee will not be considered as sub contracting.

S. No.	RFP Document Reference (Section & Page Number)	Clause (in brief) of RFP/ Existing Text	Revised Clause
10	Section 3.6 Page 32	The bidder should have made profit after tax in the last 3 financial years	The bidder should have made profit after tax in any two of the last 3 financial years
11	Section 3.7 Page 32	The bidder should have supplied, installed and be maintaining minimum of 10000 endpoint security licenses successfully running in any organization in India. The project should be live as on the date of RFP.	The bidder should have supplied, installed and be maintaining minimum of 5000 endpoint security licenses successfully running in any organization in India. The project should be live as on the date of RFP.
12	Section 3.8 Page 32	The bidder should have supplied, installed and be maintaining web/ email gateway successfully running in any organization in India with minimum 10000 users. The project should be live as on the date of RFP.	The bidder should have supplied, installed and be maintaining web/ email gateway successfully running in any organization in India with minimum 5000 users. The project should be live as on the date of RFP.
13	Section 3.10 Page 32	The bidder should have atleast 5 resources certified for security standards such as CISA / CISM / CISSP / CEH.	The bidder should have atleast 3 resources certified for security standards such as CISA / CISM / CISSP / CEH.
14	Section 3.11 Page 32	The bidder should have minimum 100 number of Certified L1 and L2 Engineers on roll as on date of submission of bid.	The bidder should have minimum 50 number of L1 and L2 Engineers on roll as on date of submission of bid.
15	Section 3.19 Page 33	The proposed OEM product for endpoint security should have been supplied and successfully implemented in minimum three organizations for minimum 25000 users in each organization in the last 3 financial years.	The proposed OEM product for endpoint security should have been successfully running in minimum three organizations for minimum 25000 users in each organization in the last 3 financial years.
16	Section 3.20 Page 33	The proposed OEM product for email gateway should have been supplied and successfully implemented in minimum three organizations for minimum 25000 users in each organization in the last 3 financial years	The proposed OEM product for email gateway should have been successfully running in minimum three organizations for minimum 25000 users in each organization in the last 3 financial years
17	Section 3.21 Page 33	The proposed OEM product for web gateway should have been supplied and successfully implemented in minimum three organizations for minimum 25000 users in each organization in the last 3 financial years.	The proposed OEM product for web gateway should have been successfully running in minimum three organizations for minimum 25000 users in each organization in the last 3 financial years.
18	Section 4.3.5 Page 36	The Vendor will not be allowed to subcontract any portions of the scope of this RFP to any other party.	The Vendor will not be allowed to subcontract any portions of the scope of this RFP to any other party. The employees of the bidder working for franchisee will not be considered as sub contracting.
19	Section 4.5.1 Page 36	Vendors must factor in a maximum of 10% scope changes within the services cost to be quoted in the commercial bid.	Vendors must factor in a maximum of 10% scope changes within the services cost to be quoted in the commercial bid. Change upto 10%, if any, shall be within one year of the purchase order.
20	Section 4.17 Page 44	To integrate the solution with LIC applications.	To integrate the solution with LIC applications, wherever required.
21	Section 5.1 Page 54	Activity: Request for details of information from LIC Delivery Schedule: 1 week from the date of receipt of LIC's letter about his selection as successful bidder	Activity: Request for details of information from LIC Delivery Schedule: 2 weeks from the date of receipt of LIC's letter about his selection as successful bidder
22	Section 6.3.2 Page 56	Windows versions installed – Windows 10, Windows 8, Windows 7, Windows Vista, Windows XP.	Windows versions installed – Windows 10, Windows 8, Windows 7.

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23	Section 6.3.2 Page 56	Products/ solutions to be supplied On-site software solution and licenses for Endpoint, Email and Web Security Solutions for 6 years, as per details given below:	Products/ solutions to be supplied On-site software solution and licenses for Endpoint, Email and Web and Server Security Solutions for 6 years, as per details given below: Bidder may be required to provide additional licences (maximum 1500) for Servers, if required by LIC, at the same unit rate within one year from Purchase Order.
24	Section 6.3.2 Page 56	New	<u>Technology - Security Layer:</u> Server Security <u>Proposed Features:</u> Host Based Firewall, Host Based IPS, Integrity Monitoring, Antimalware, Log Analysis and Correlation, Application Control, C&C Prevention <u>No of Licences:</u> 500 <u>Remarks:</u> OS (Physical/ Virtual) - Windows Server 2008 (32 & 64 bit), 2012, 2016, CentOS 5 and later, RHEL 5 and later.
25	Section 6.4.2.4 Page 58	Signature Update: All desktop clients & servers should get automatically updated without manual intervention with new pattern file/ engine file/ drivers within 48 hours of its release and Email and Web Security solutions within 2 hours of its release.	Signature Update: All desktop clients & servers should get automatically updated without manual intervention with new pattern file/ engine file/ drivers within 4 working days of its release and Email and Web Security solutions within 2 hours of its release.
26	Section 7.1(f) Page 61	The onsite Engineers should be full time employed by the vendor.	The onsite Engineers should be full time employed by the vendor. The employees of the bidder working for franchisee will not be considered as sub contracting.
27	Section 7.1(i) Page 61	The Team shall be same throughout the implementation of the project till the acceptance of the project and no change of resources will be acceptable to LIC within 1 year of deployment.	Any change in the project team and onsite resources can be done by the vendor only with the concurrence of LIC by providing replacement staff of the same level of qualifications and competence.
28	Section 8.1 Page 65	Delay in submission of Scope of work beyond 1 week from the date of receipt of information from LIC Penalty: Rs.50000 per week of delay or part thereof	Delay in submission of Scope of work beyond 2 weeks from the date of receipt of information from LIC Penalty: Rs.50000 per week of delay or part thereof
29	Chapter 8 Page 66	If the LIC is not satisfied with the substitution, LIC reserves the right to terminate the contract and recover whatever payments made by the LIC to vendor during the course of this assignment besides claiming an amount equal to the contract value as liquidated damages. However, LIC reserves the right to insist vendor to replace any team member with another (with the qualifications and expertise as required by the LIC) during the course of assignment.	Deleted
30	Annexure V Endpoint Protection - Linux Point No.8	The proposed solution must support document exploit prevention feature supporting scan for exploits against known/ critical and aggressive detection of unknown suspicious files.	The proposed solution must support document exploit prevention feature supporting scan for exploits against known/ critical suspicious files.

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31	Annexure V Secure Web Gateway Point No.35	The proposed solution should provide a mechanism to automatically block all internet access by a user for a configurable amount of time if the user exceeds a configurable threshold of access violations.	The proposed solution should provide a mechanism to block all internet access by a user for a configurable amount of time if the user exceeds a configurable threshold of access violations.
32	Annexure V Secure Web Gateway Point No.51	The proposed system should provide Email/ SMS Alerts Based on Threshold Violations.	The proposed system should provide Email Alerts Based on Threshold Violations.
33	Annexure V Secure Web Gateway Point No.62	The proposed solution should have a database of URLs segregated into different groups/ categories with well known websites and should be able to be automatically updated with latest changes on regular basis from the OEM. Further the solution should be able to provide granular control such as providing access to educational videos on a social video site while blocking other content.	The proposed solution should have a database of URLs segregated into different groups/ categories with well known websites and should be able to be automatically updated with latest changes on regular basis from the OEM. Further the solution should be able to provide granular control such as whitelisting specified URLs/ content.
34	Annexure V Secure Web Gateway Point No.63	The solution should have anti-virus engines for scanning AV (which find a place in Gartner's latest Magic Quadrant for End Point Protection) and other malware on the web traffic. Enabling AV should not degrade the performance of proxy solutions.	The solution should have anti-virus engines for scanning AV and other malware on the web traffic. Enabling AV should not degrade the performance of proxy solutions.
35	Annexure V Secure Web Gateway Point No.65	The solution should support configurable reverse proxy functionality.	Clause deleted.
36	Annexure V Secure Web Gateway Point No.66	The solution should be able to apply bandwidth restriction rules per IP address.	Solution should provide bandwidth restriction on IP/ Category/ Protocol.
37	Annexure V Email Gateway Security	New	The proposed solution should be capable of handling two public domains (licindia.com and licindia.in) with multiple MX pointers (minimum 5 for each DNS entry). The bidder should size the hardware for processing minimum 1 lakh mails per hour for each MX entry.
38	Annexure V Email Gateway Security Point No.18	Solution should provide following filter actions for efficient email management: Deliver Email Clean and Deliver Delete Strip of Attachment Archiving Append Disclaimer Postpone Sending Queue Re-route to next SMTP server	Solution should provide following filter actions for efficient email management: Deliver Email Clean and Deliver Delete Strip of Attachment Archiving Append Disclaimer Re-route to next SMTP server
39	Annexure V Email Security Point No.7	The solution must have web reputation services to track the credibility of domains and should have C&C alert services.	The solution must have web reputation services to track the credibility of domains.
40	Annexure V Email Security Point No.25	The proposed solution should have the capability to detect attacker behaviour within the network like hash dumping, hash validation, data extraction from Database servers, DNS queries to suspicious or known C&C Servers, etc.	Deleted

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41	Annexure II	Annexure II: Minimum Eligibility Criteria and Bidder's Details	Annexure II-R: Revised Minimum Eligibility Criteria and Bidder's Details.
42	Annexure V	Annexure V: Technical Requirements	Annexure V-R: Revised Technical Requirements
43	Annexure XI	Annexure XI: Indicative Commercial Bid Details	Annexure XI-R: Revised Indicative Commercial Bid Details

07.08.2019

Executive Director (IT/ BPR)