

Request for Proposal for procurement of Omnichannel Website & Mobile App Performance and Customer Experience Monitoring (Synthetic monitoring) as a Service for LIC. Ref: CO / IT-SD / WPM / RFP-092020 dated 05.09.2020

ANNEXURE XIII – INDICATIVE COMMERCIAL BID

Sr. No. (A)	Type of Monitoring (B)	No of pages URLs 24x7 (C)	Rate per page/URL/API per month (D)	Amount for one Year(INR) Rs. (C)x(D)x12= (E)	Amount for three years (INR) Rs. (E) x 3 = (F)
1.	Omnichannel Web Application URLs APIs , Pages (All inclusive price for the Scope of Work . GST as applicable) .	150			
2.	Mobile Screens , APIs , Pages (All inclusive price for the Scope of Work . GST as applicable) .	50			
	Total Cost (TC) * for one year (Column E) (Exclusive of GST)				XXXXXXXXXXXXXXXXXXXXX

- (i) Total Cost (TC)* for one year (Column E) should be quoted in the reverse auction. This will be cost without the GST.
- (ii) GST will be payable as applicable.
- (iii) The price quoted should also be valid for all the three years.
- (iv) The payment will be done on Quarterly basis in arrears.
- (v) The Number of Pages/Screens to be monitored may increase/decrease as per LICs requirement during the contract period.
- (vi) The number of pages/URLs mentioned above are unique estimates and indicative only. Duplicate pages will not be considered for billing.

- (vii) No Minimum Guaranteed: LIC anticipates that the selected bidder will provide services for the pages/URLs to be monitored as requested by the Departments. The Department will not guarantee any minimum compensation will be paid to the bidder or any minimum usage of the bidder's services.
- (viii) Payment will be on actual number of pages/Urls monitored as required by departments.
- (ix) Bidder to note that price bid should be submitted in this format only and all fields should be properly filled.
- (x) Change in Tax structure at the time of actual invoicing : While any increase in the rates of applicable taxes or impact of new taxes subsequent to the submission of the quotation/rates shall be borne by LIC, any subsequent decrease in the rates of applicable taxes or impact of new taxes shall be passed on to LIC in its favour. This will remain applicable throughout the contract period.
- (xi) The 'Proportion to Total Cost' percentage will have to be maintained in the final price quote also by the successful Bidder with reasonable variation within +/- 10 % . Refer corrigendum dated 18th Sep 2020 for the example.

Mention Taxes and Duties applicable : GST = % .

Mention Any other Taxes and Duties applicable : <Name of Tax> %.

Date:

Place:

**Signature of Authorized
Official with Seal**

(This letter should be on the letterhead of the Vendor duly signed by an authorized signatory on both pages)