Annexure C: Eligibility Criteria

SN	Eligibility Criteria	Documents to be Submitted	Bidder Response	Reference
1	The bidder must be a registered legal entity in India.	Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office.		Appendix 1 <note: appendix="" hyperlink="" kindly="" respective="" the="" to=""></note:>
2	The Bidder must have an average annual turnover of minimum Rs. 5 crores per annum during any of the 02 (two) years out of last 03 (three) financial year(s) i.e., FY2022-2023, FY2021-2022 and FY2020-2021. For start-ups/MSMEs, the Bidder must have an average annual turnover of minimum Rs. 50 Lakhs per annum during any of the 02 (two) years out of last 03(three) financial year(s) i.e., FY2022-2023, EY2021, 2022, and EY2020, 2021	Annual audited balance sheet		Appendix 2 <note: appendix="" hyperlink="" kindly="" respective="" the="" to=""></note:>
3	FY2021-2022 and FY2020-2021. The bidder should be in operating-profit (EBITDA i.e. Earnings before Interest, Tax, Depreciation & Amortization) during any of the 02 (two) years out of the last 03(three) financial year(s) i.e., FY2022-2023, FY2021-2022 and FY2020-2021	Audited Balance sheet, Profit/Loss statement of the firm		Appendix 3 <note: appendix="" hyperlink="" kindly="" respective="" the="" to=""></note:>
4	The Bidder should have minimum of 5 years of experience in providing Information Security Services to organisations in Large PSU/Private Sector Firms with a market cap of 500 crores or BFSI Sector in India.	Copies of the Letter of acceptance (LoA)/work order/ contract/ completion certificate/ confirming relevant experience of minimum 5 years.		Appendix 4 <note: appendix="" hyperlink="" kindly="" respective="" the="" to=""></note:>
5	The bidder should have minimum of 3 unique services (out of the 5 services related to this RFP) of relevant work provided to organisations in Large PSU/Private Sector Firms with a market cap of 500 crores in India or BFSI Sector during the last 05(five) years from the date of RFP.	Copies of the Letter of acceptance (LoA)/work order/ contract/ completion certificate/ confirming relevant experience during the last 05(five) years from the date of RFP.		Appendix 5 <note: appendix="" hyperlink="" kindly="" respective="" the="" to=""></note:>
6	The Bidder should have minimum 10 permanent professionals employed with them with any of the following certifications: CISA CISM CISSP OSCP ISO22301 ISO 27001 CEH	Provide details of personnel. (Multiple certificate holders shall be counted once only)		Appendix 6 <note: appendix="" hyperlink="" kindly="" respective="" the="" to=""></note:>

SN	Eligibility Criteria	Documents to be Submitted	Bidder Response	Reference
	Bidder shall submit atleast 4 unique certifications from the			
7	above list. The Bidder should not have been blacklisted by Central Government / RBI / SEBI / IRDAI on account of Information and Cyber Security Audit and Security review. However, such blacklisting will be null and void for the purpose of bidding in this RFP, if the bidder has obtained stay order in any court of India.	, , ,		Appendix 7 <note: appendix="" hyperlink="" kindly="" respective="" the="" to=""></note:>

Note:

- Bidder must comply with the above-mentioned criteria. Non-compliance to any of the criteria
 may entail rejection of the bid. LIC reserves the right to verify/evaluate the claims made by the
 bidder independently. Any misrepresentation will entail rejection of the offer.
- Evidence to be submitted for each eligibility criteria should be part of the same response document. Proper naming and indexing should be done to avoid any ambiguity.
- The bidder who successfully qualifies in the eligibility criteria, only their technical bids will be subsequently opened for further evaluation.
- Bidders have to use the response format/template for filling up the required information (Please note that, if not done, the bid may not be considered for evaluation.
- All the pages shall be duly signed by the authorized signatory of the bidder.

Authorized Signatory of the bidder

Name:

Designation:

Date:

Place:

Seal of the company

Appendices

1. Appendix 1:

Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office. (Bidder to attach necessary Screenshots)

2. Appendix 2:

Annual audited balance sheet (Bidder to attach applicablesigned documents)

3. Appendix 3:

Audited Balance sheet, Profit/Loss statement of the firm. (Bidder to attach applicablesigned documents)

4. Appendix 4:

Copies of the Letter of acceptance (LoA)/work order/ purchase order/ contract/ completion certificate/ confirming relevant experience of minimum 5 years. (To be shared in format mentioned below)

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				E1	
2	DEF	DD-MM-YYYY				E2	
3							

- E1: Kindly hyperlink the respective Evidence in above table
- E2: Kindly hyperlink the respective Evidence in above table
- ...

5. Appendix 5:

Copies of the Letter of acceptance (LoA)/work order/ purchase order/ contract/ completion certificate/ confirming relevant experience during the last 05(five) years from the date of RFP.

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				E1	
2	DEF	DD-MM-YYYY				E2	
3							

- E1: Kindly hyperlink the respective Evidence in above table
- E2: Kindly hyperlink the respective Evidence in above table
- ...

6. Appendix 6:

Provide details of personnel. (Multiple certificate holders shall be counted once only)

#	Resource Name	Certification Name	Certification Number/ID	Certificate Issuance Date	Certificate Renewal Date	Evidence	Pg. No. in current document
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 $Life\ Insurance\ Corporation\ of\ India-RFP\ for\ onboarding\ bidder\ to\ provide\ ISMS,\ BCMS\ \&\ Related\ Services-Modification\ 2$

1			E1	
2			E2	
3				

- E1: Kindly hyperlink the respective Evidence in above table
- E2: Kindly hyperlink the respective Evidence in above table
- ...

7. Appendix 7:

Declaration on company letter head duly signed by the bidder.