

Corporate Grievance Redressal Officers 2026-27

Nature of Grievance	Office	Name & Designation	Tel No. with STD code	Email Id
Policy Services- Conventional Policies	Customer Relationship Management, HQ- Mumbai	Shobha Sulochana Executive Director (CRM-PS)	022-22029593	co_complaints@licindia.com
Conventional New policies	New Business and Reinsurance, HQ- Mumbai	Ganesh Kinkar Jena Executive Director (NB & RI)	022-22024597	ed_nb@licindia.com
Pension & Group Schemes / Group Annuity Policies	Pension & Group Schemes, HQ- Mumbai	Meenu Sarkar Executive Director (P & GS)	022-22028493	ed_pgs@licindia.com
Agents, Development Officers and Intermediaries	Marketing and Product Development, HQ- Mumbai	Uthup Joseph Executive Director (Mktg./PDEV)	022-22027527	co_agentdocomplaints@licindia.com