

**Divisional Grievance Redressal Officers -2024-25**

Sl No	State	District	ZONE	Division	Name of Divisional GRO & Designation	Tel No. with STD code/Mobile Number	Email ID
1	CHANDIGARH	CHANDIGARH	Northern Zone	CHANDIGARH	SH.R.S DHALIWAL, Manager(CRM) Asstt Divisional Manager	0172-2784620	crm.chandigarh@licindia.com
2	DELHI	NEW DELHI	Northern Zone	DELHI-1	D K Jain,Manager(CRM) Divisional Manager	011-28844132	crm.delhi-do1@licindia.com
3	DELHI	NEW DELHI	Northern Zone	DELHI -3	MS. RENU BALA,MANAGER(CRM) Asstt Divisional Manager	011-28855115	crm.delhi-do3@licindia.com
4	DELHI	NORTH EAST,DELHI	Northern Zone	DELHI-2	SHRI RAJESH TICKOO,Manager(CRM) Asstt Divisional Manager	011-28822223	crm.delhi-do2@licindia.com
5	HARYANA	KARNAL	Northern Zone	KARNAL	SH.HARIINDER KUMAR DHAMIJA,Manager(CRM) Asstt Divisional Manager	0184-2209724	crm.karnal@licindia.com
6	HARYANA	ROHTAK	Northern Zone	ROHTAK	MR DINESH KUMAR SHARMA,Manager(CRM) Asstt Divisional Manager	01262-228328	crm.rohtak@licindia.com
7	HP	SHIMLA	Northern Zone	SHIMLA	MS. PARVEEN CHANDAN, Manager(CRM) Asstt Divisional Manager	0177-2629212	crm.shimla@licindia.com
8	J&K	JAMMU	Northern Zone	SRINAGAR	SH RAMESH KUMAR, Manager(CRM) Divisional Manager	0191-2475839	crm.srinagar@licindia.com
9	PUNJAB	AMRITSAR	Northern Zone	AMRITSAR	Sh VIPIN KUMAR BHAREL, Manager(CRM) Asstt Divisional Manager	0183-2504969	crm.amritsar@licindia.com
10	PUNJAB	JALANDHAR	Northern Zone	JALANDHAR	SH.RAMAN KUMAR,Manager(CRM) Asstt Divisional Manager	0181-2452732	crm.jalandhar@licindia.com
11	PUNJAB	LUDHIANA	Northern Zone	LUDHIANA	SMT HEMLATA ARORA, Manager(CRM) Asstt Divisional Manager	0161-2521838	crm.ludhiana@licindia.com
12	RAJASTHAN	AJMER	Northern Zone	AJMER	MS BHANUMATI KUNDNANI, Manager (CRM) Asstt Divisional Manager	0145-2660023	crm.ajmer@licindia.com
13	RAJASTHAN	BIKANER	Northern Zone	BIKANER	SH UMESH CHAND KHATRI, Manager(CRM)Asstt Divisional Manager	0151-2225920	crm.bikaner@licindia.com
14	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-1	MS NEERA APTE, Manager(CRM)Asstt Divisional Manager	0141-2745840	crm.jaipur@licindia.com
15	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-2	SH MANOJ BHAMBHANI, Manager(CRM) Asstt Divisional Manager	0141-2795920	crm.jaipur2@licindia.com
16	RAJASTHAN	JODHPUR	Northern Zone	JODHPUR	SH. LALIT KUMAR CHAUHAN,Manager(CRM) Asstt Divisional Manager	0291-2657849	crm.jodhpur@licindia.com
17	RAJASTHAN	UDAIPUR	Northern Zone	UDAIPUR	SH.DUSHYANT SHARMA, Manager(CRM) Asstt Divisional Manager	0294-2487182	crm.udaipur@licindia.com
18	UTTAR PRADESH	AGRA	North Central Zone	AGRA	SH.J.P.MEENA MANAGER (CRM)	0562-2525972	crm.agra@licindia.com
19	UTTAR PRADESH	ALIGARH	North Central Zone	ALIGARH	SH.RAJESH SAINI, MANAGER (CRM)	0571-2420066	crm.agra@licindia.com
20	UTTAR PRADESH	ALLAHABAD	North Central Zone	ALLAHABAD	SH.RANVIR SINGH, MANAGER (CRM)	0532-2401854	crm.allahabad@licindia.com
21	UTTAR PRADESH	BAREILLY	North Central Zone	BAREILLY	MS.SHIKHA, MANAGER (CRM)	0581-2301712	crm.bareilly@licindia.com
22	UTTARAKHAND	DEHRADUN	North Central Zone	DEHRADUN	SH. RAJEEV BHARDWAJ, MANAGER (CRM)	0135-2678231	crm.dehradun@licindia.com
23	UTTAR PRADESH	FAIZABAD	North Central Zone	FAIZABAD	MS.PREETY SAXENA, MANAGER (CRM)	05278-244261	crm.faizabad@licindia.com
24	UTTAR PRADESH	GORAKHPUR	North Central Zone	GORAKHPUR	SH.D.P.MISHRA, MANAGER (CRM)	0551-2230329	crm.gorakhpur@licindia.com
25	UTTAR PRADESH	KANPUR	North Central Zone	KANPUR	SMT UPMA SETHI, MANAGER (CRM)	05946-267886	crm.kanpur@licindia.com
26	UTTAR PRADESH	LUCKNOW	North Central Zone	LUCKNOW	MS.KAVITA GUPTA, MANAGER(CRM)	0512-2368546	crm.lucknow@licindia.com
27	UTTAR PRADESH	MEERUT	North Central Zone	MEERUT	SMT SANGEETA RAM, MANAGER (CRM)	0532-4038327	crm.meerut@licindia.com
28	UTTARAKHAND	NAINITAL	North Central Zone	HALDWANI	SH.ANIL KUMAR, MANAGER (CRM)	0121-2671201	crm.haldwani@licindia.com
29	UTTAR PRADESH	VARANASI	North Central Zone	VARANASI	SH.RAJESH LALL, MANAGER (CRM)	0542-2454420	crm.varanasi@licindia.com
30	CHATTISGARH	BILASPUR	Central Zone	BILASPUR	SH.ANURAG DUBEY, MANAGER (CRM)	07752-249858	crm.bilaspur@licindia.com
31	CHATTISGARH	RAIPUR	Central Zone	RAIPUR	SH. SUDHIR MULATKAR, MANAGER(CRM)	0771-2583056	crm.raipur@licindia.com
32	MADHYA PRADESH	BHOPAL	Central Zone	BHOPAL	Smt. Rajni Shehgal, Manager (CRM)	0755-2572320	crm.bhopal@licindia.com
33	MADHYA PRADESH	GWALIOR	Central Zone	GWALIOR	Shri Anil Jagwani, MANAGER (CRM)	0751-2448606	crm.gwalior@licindia.com
34	MADHYA PRADESH	INDORE	Central Zone	INDORE	SMT. Jaya Sam, MANAGER (CRM)	0731-2529724	crm.indore@licindia.com
35	MADHYA PRADESH	JABALPUR	Central Zone	JABALPUR	SHRI SUDHEER RANJAN NEMA, MANAGER (CRM)	0761-2671079	crm.jabalpur@licindia.com
36	MADHYA PRADESH	SATNA	Central Zone	SATNA	SRI NARENDRA SINGH, MANAGER (CRM)	07672-250400	crm.satna@licindia.com
37	MADHYA PRADESH	SHAHDOOL	Central Zone	SHAHDOOL	SRI S S KACHHAP, MANAGER(CRM)	07652-248469	crm.shahdol@licindia.com
38	ASSAM	BONGAIGAON	Eastern Zone	BONGAIGAON	Smt. Ananya Roy, Manager(CRM), ADM	03664230383	crm.bongaigaon@licindia.com
39	ASSAM	KAMRUP	Eastern Zone	GUWAHATI	Smt. Sutapa Paul, Manager(CRM), DM	0361-2516946	crm.guwahati@licindia.com
40	ASSAM	JORHAT	Eastern Zone	JORHAT	Sri Danis Sema, Manager(CRM), ADM	0376-2360994	crm.jorhat@licindia.com
41	ASSAM	CACHAR	Eastern Zone	SILCHAR	Sri Monoj K. Banerjee, Manager(CRM), ADM	03842-241730	crm.silchar@licindia.com
42	WEST BENGAL	BURDWAN	Eastern Zone	ASANSOL	Sri Partha Pratim Chattopadhyay, Manager(CRM), DM	0341-2256012	crm.asansol@licindia.com
43	WEST BENGAL	BURDWAN	Eastern Zone	BARDHAMAN	Smt. Sujata Maity, Manager(CRM), ADM	0342-2644682	crm.bardhaman@licindia.com
44	WEST BENGAL	KOLKATA	Eastern Zone	HOWRAH	Smt. Soma Das Sanyal, Manager(CRM), DM	033-22434614	crm.howrah@licindia.com
45	WEST BENGAL	JALPAIGURI	Eastern Zone	JALPAIGURI	Smt. Sanju Singh, Manager(CRM), DM	03561-255443	crm.jalpaiguri@licindia.com
46	WEST BENGAL	WEST MIDNAPORE	Eastern Zone	KHARAGPUR	Sri Gautam Kumar Banja, Manager(CRM), ADM	03222-253078	crm.kharagpur@licindia.com
47	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-1	Smt. Putul Basu Dey, Manager(CRM), DM	033-2212-7535	crm.kolkata-do1@licindia.com
48	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-2	Asis Kumar Sen, Manager(CRM), DM	033-23970637	crm.kolkata-do2@licindia.com
49	WEST BENGAL	KOLKATA	Eastern Zone	KSDO	Sri Arun Bhattacharya, Manager(CRM), DM	033-23342708	crm.kolkata-sub@licindia.com
50	ANDHRA PRADESH	E.G.DT.	South Central Zone	RAJAHMUNDRY	Y SRINIVAS, Divisional Manager	0883-2423832	crm.rajahmundry@licindia.com
51	ANDHRA PRADESH	KADAPA	South Central Zone	KADAPA	G.Chandrakala, Divisional Manager	08562-247017	crm.kadapa@licindia.com
52	ANDHRA PRADESH	MACHILIPATNAM	South Central Zone	MACHILIPATNAM	A.Umadevi, Asst Divisional Manager	08672-223372	crm.machilipatnam@licindia.com
53	ANDHRA PRADESH	NELLORE	South Central Zone	NELLORE	V VIJAYA PRIYA, Asst Divisional Manager	0861-2323072	crm.nellore@licindia.com
54	ANDHRA PRADESH	VISAKHAPATNAM	South Central Zone	VISAKHAPATNAM	A NAGA SATYAVATHI, Asst Divisional Manager	0891-2566117	crm.visakhapatnam@licindia.com
55	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-1	C R ARAVIND, Divisional Manager	080-22966515	crm.bangalore-1@licindia.com
56	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-2	U.PREETHI,Divisional Manager	080-22966812	crm.bangalore-2@licindia.com
57	KARNATAKA	BELGAUM	South Central Zone	BELGAUM	B L KOPPAL, Asst Divisional Manager	0831-2438808	crm.belgaum@licindia.com
58	KARNATAKA	MYSORE	South Central Zone	MYSORE	CHITRARASAN, Divisional Manager	0821-2495764	crm.mysore@licindia.com
59	KARNATAKA	RAICHUR	South Central Zone	RAICHUR	D UMA DEVI,Asst Divisional Manager	08532-232432	crm.raichur@licindia.com
60	KARNATAKA	SHIMOGA	South Central Zone	SHIMOGA	GOVINDAN NAMPOOTHIRI K, Divisional Manager	08182-251320	crm.shimoga@licindia.com
61	KARNATAKA	UDUPI	South Central Zone	UDUPI	N S BINDU, MANAGER(CRM)Asstt Divisional Manager	0820-2536907	crm.udupi@licindia.com
62	KARNATAKA	DHARWAD	South Central Zone	DHARWAD	B B SHOBHA, Asst Divisional Manager	0836-2212614	crm.dharwad@licindia.com
63	TELANGANA	HYDERABAD	South Central Zone	HYDERABAD	P NARASIMHA REDDY, Divisional Manager	040-23210099	crm.hyderabad@licindia.com
64	TELANGANA	HYDERABAD	South Central Zone	SECUNDERABAD	N. RAMA SWAMY, Divisional Manager	040-27685039	crm.secunderabad@licindia.com
65	TELANGANA	KARIMNAGAR	South Central Zone	KARIMNAGAR	A J SUBHASH KUMAR,Asst Divisional Manager	0878-2236840	crm.karimnagar@licindia.com
66	TELANGANA	WARANGAL	South Central Zone	WARANGAL	D RAMA DEVI, Asst Divisional Manager	0870-2578815	crm.warangal@licindia.com
67	KERALA	ERNAKULAM	Southern Zone	ERNAKULAM	SHAILA IBRAHIM Manager CRM, ADM	0484-2362491	crm.ernakulam@licindia.com
68	KERALA	KOTTAYAM	Southern Zone	KOTTAYAM	MUTHUSWAMY P, Manager CRM, ADM	0481-2580121	crm.kottayam@licindia.com
69	KERALA	KOZHIKODE	Southern Zone	KOZHIKODE	C.BINDHU, Manager CRM, DM	0495-2728734	crm.kozhikode@licindia.com
70	KERALA	THRISSUR	Southern Zone	THRISSUR	K.SHYLAJA, MANAGER Manager CRM, ADM	0487-2436836	crm.thrissur@licindia.com
71	KERALA	TRIVANDRUM	Southern Zone	TRIVANDRUM	BINDU J BALARAM,MANAGER CRM -ADM	0471-2540932	crm.trivandrum@licindia.com
72	TAMILNADU	CHENNAI	Southern Zone	CHENNAI DO I	K.PADMA, Manager CRM- DM	044-28604197	crm.chennai-do1@licindia.com
73	TAMILNADU	CHENNAI	Southern Zone	CHENNAI DO II	A.K.KRISHNAN Manager (CRM)-DM	044-23451557	crm.chennai-do2@licindia.com
74	TAMILNADU	COIMBATORE	Southern Zone	COIMBATORE	G.MUTHUSELVAN, Manager CRM, DM	0422-2303503	crm.coimbatore@licindia.com
75	TAMILNADU	MADURAI	Southern Zone	MADURAI	G.RAMALINGAM Manager CRM, ADM	452-2537778	crm.madurai@licindia.com
76	TAMILNADU	SALEM	Southern Zone	SALEM	S.NAGARAJAN, MANAGER CRM -ADM	427-2554411	crm.salem@licindia.com
77	TAMILNADU	THANJAVUR	Southern Zone	THANJAVUR	S.MANIMOZHI, MANAGER CRM- ADM	04362-233678	crm.thanjavur@licindia.com
78	TAMILNADU	TIRUNELVELI	Southern Zone	TIRUNELVELI	N.FAZIL MOHAMED,Manager CRM, ADM	0462-2560860	crm.tirunelveli@licindia.com
79	TAMILNADU	VELLORE	Southern Zone	VELLORE	T.CHANDRASEKAR, MANAGER CRM- DM	0416-2206233	crm.vellore@licindia.com
80	GOA	NORTH GOA	Western Zone	GOA	SMT. B. GIRIJA, MANAGER (CRM) - DM	0832-2438418	crm.goa@licindia.com
81	GUJARAT	AHMEDABAD	Western Zone	AHMEDABAD	SHRI BHUSHAN C JANANI MANAGER (CRM) - DM	079-25503004	crm.ahmedabad@licindia.com
82	GUJARAT	BHAVNAGAR	Western Zone	BHAVNAGAR	SHRI DEVEN SHETH, MANAGER (CRM) - DM	0278-2510033	crm.bhavnagar@licindia.com
83	GUJARAT	GANDHINAGAR	Western Zone	GANDHINAGAR	SHRI PRAKASH I RATHOD, MANAGER (CRM)	079-23238250	crm.gandhinagar@licindia.com
84	GUJARAT	NADIAD	Western Zone	NADIAD	SHRI MUKESH K SONARA, MANAGER (CRM) - DM	0268-2533279	crm.nadiad@licindia.com
85	GUJARAT	RAJKOT	Western Zone	RAJKOT	SHRI H N VADHEL, MANAGER (CRM) - DM	0281-2483210	crm.rajkot@licindia.com
86	GUJARAT	SURAT	Western Zone	SURAT	SHRI JAYANT V MUKANE, MANAGER(CRM) - DM	0261-2411940	crm.surat@licindia.com
87	GUJARAT	VADODARA	Western Zone	VADODARA	Ms. RENUKA RAO, MANAGER (CRM) - DM	0265-2306781	crm.vadodara@licindia.com
88	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-IV	Ms. BLOSSOM GONSALVES, MANAGER (CRM) - DM	022-66599233	crm.mumbai-do4@licindia.com
89	MAHARASHTRA	AMRAVATI	Western Zone	AMRAVATI	SHRI PRANJAY R ROKADE, MANAGER (CRM)	0721-2551145	crm.amravati@licindia.com
90	MAHARASHTRA	AURANGABAD	Western Zone	AURANGABAD	SMT. NAMITA PHADKE, MANAGER (CRM) - DM	0240-2329299	crm.aurangabad@licindia.com
91	MAHARASHTRA	KOLHAPUR	Western Zone	KOLHAPUR	SHRI RAVINDRA BHALERAO MANAGER(CRM) - DM	0231-2661135	crm.kolhapur@licindia.com
92	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-I	Ms. SAVITA S JOSHI, MANAGER (CRM) - DM	022-66599066	crm.mumbai-do1@licindia.com
93	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-II	Ms. MANISHA PEDNEKAR, MANAGER (CRM) - DM	022-26545126	crm.mumbai-do2@licindia.com
94	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-III	SMT JYOTI TRIVEDI, MANAGER (CRM) - DM	022-67819451	crm.mumbai-do3@licindia.com
95	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-SSS	Ms. PRACHI SALKADE, MANAGER (CRM)	022-68867048	crm.mumbai-sss@licindia.com
96	MAHARASHTRA	NAGPUR	Western Zone	NAGPUR	Ms. ATCHUTA VALLI PANTULA, MANAGER (CRM) - DM	0712-2546346	crm.nagpur@licindia.com
97	MAHARASHTRA	NANDED	Western Zone	NANDED	SHRI N SRINIVAS, MANAGER (CRM) - DM	02462-221777	crm.nanded@licindia.com
98	MAHARASHTRA	NASHIK	Western Zone	NASHIK	SMT. VINITA R CHAUDHARI, MANAGER (CRM) - DM	0253-2317349	crm.nashik@licindia.com
99	MAHARASHTRA	PUNE	Western Zone	PUNE-I	SHRI RAJENDRA D KAWLE, MANAGER (CRM) - DM	020-25512969	crm.pune1@licindia.com
100	MAHARASHTRA	PUNE	Western Zone	PUNE-II	Mr. MILIND S DESHPANDE, MANAGER(CRM) - DM	020-24509016	crm.pune2@licindia.com
101	MAHARASHTRA	SATARA	Western Zone	SATARA	Ms. M P ANITHA, MANAGER(CRM)	02162-224745	crm.satara@licindia.com
102	MAHARASHTRA	THANE	Western Zone	THANE	Ms. HEMANGI NIMBKAR, MANAGER (CRM) - DM	022-25829702	crm.thane@licindia.com
103	BIHAR	BEGUSARAI	East Central Zone	BEGUSARAI	SMT ABHA, Manager CRM/PS	06243-245703	crm.begusarai@licindia.com
104	BIHAR	BHAGALPUR	East Central Zone	BHAGALPUR	SRI DEBESH CHANDRA CHOUDHARY Manager CRM/PS	0641-2322016	crm.bhagalpur@licindia.com
105	BIHAR	MUZAFFARPUR	East Central Zone	MUZAFFARPUR	SMT. GLORY SINHA, Manager CRM/PS	0621-2243867	crm.muzaffarpur@licindia.com
106	BIHAR	PATNA	East Central Zone	PATNA-DO-II	SRI ATUL KUMAR SINHA,Manager CRM/PS	0612-2232506	crm.patna2@licindia.com
107	BIHAR	PATNA	East Central Zone	PATNA-I	SRI V.VEEERBHADRA RAO, Manager CRM/PS	0612-2204067	crm.patna@licindia.com
108	JHARKHAND	EAST SINGHBHUM	East Central Zone	JAMSHEDPUR	SRI SUJAN KUMAR PATEL, Manager CRM/PS	0657-2320564	crm.jamshedpur@licindia.com
109	JHARKHAND	HAZARIBAGH	East Central Zone	HAZARIBAGH	MS RAJANI KESS, Manager CRM/PS	06546-272627	crm.hazaribagh@licindia.com
110	ODISHA	CUTTACK	East Central Zone	CUTTACK	SMT P KANAKDURGA, Manager CRM/PS	0671-2307858	crm.cuttack@licindia.com
111	ODISHA	GANJAM	East Central Zone	BERHAMPUR	SRI. G. KRISHNA MOHAN, Manager CRM/PS	0680-2296390	crm.berhampur@licindia.com
112	ODISHA	KHURDA	East Central Zone	BHUBANESWAR	SRI V LAKSHMANA RAO, Manager CRM/PS	0674-2397653	crm.bhubaneswar@licindia.com
113	ODISHA	SAMBALPUR	East Central Zone	SAMBALPUR	SRI LALIT MOHAN BEHERA, Manager CRM/PS	0663-2541388	crm.sambalpur@licindia.com