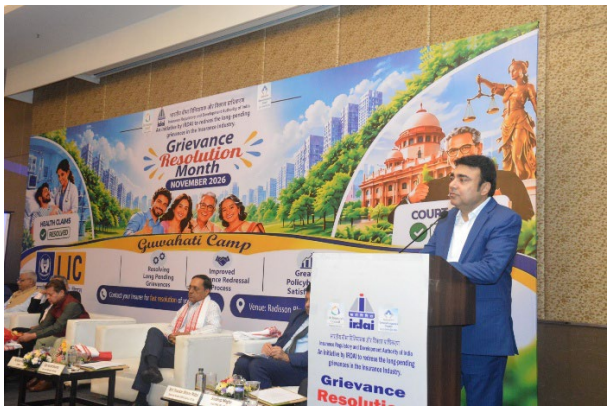
भारतीय जीवन बीमा निगम
LIFE INSURANCE CORPORATION OF INDIA

PRESS RELEASE

13.11.2026 – PANINDIA

Grievance Redressal Camp, arranged by IRDAI at Guwahati on 13.11.26





In a significant initiative towards strengthening policyholder protection and enhancing customer satisfaction, the Insurance Regulatory and Development Authority of India (IRDAI) has launched a month-long Grievance Redressal Campaign, envisaging 16 camps across the country during November 2026.

LIC of India had the privilege of organising the first camp of this nationwide initiative at Guwahati, representing the North-Eastern region.

The camp was attended by the Executive Director, IRDAI; Secretary General, Council for Insurance Ombudsmen; Insurance Ombudsman, Guwahati; and senior officials of LIC. Representatives of 34 life and general insurance companies participated along with their customers.

Presentations were made on grievance redressal mechanisms, including the Bima Bharosa portal and the Insurance Ombudsman framework. The discussions emphasised the collective responsibility of the insurance industry in strengthening policyholder confidence and contributing to the national vision of **'Insurance for All by 2047'.**

A key highlight of the camp was the handover of claims settlement memoranda and grievance resolution letters to customers. Customers expressed satisfaction over the prompt settlement of their dues.

The participating insurers reaffirmed their commitment to transparent, responsive and efficient customer service. The camp marked an important step towards building a more accessible and customer-centric insurance ecosystem.

Dated at Mumbai on November 13th, 2026.

For Further Information please contact: Executive Director (CC) LIC of India, Central Office, Mumbai. Email id: ed_cc@licindia.com Visit us at www.licindia.in

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We believe that the news contained in this release is of value to your readers. While we would thank you to publish it as soon as possible, we also readily recognize that the decision to do so rests entirely with you.