

Zonal Grievance Redressal Officers: 2025-26

Zone	States & UT Covered	Name & Designation	Tel No. with STD code	Email Id
Northern Zone HQ- NewDelhi	Haryana, Himachal Pradesh, Jammu & Kashmir, Ladakh, Punjab, Delhi, Chandigarh, Rajasthan	Aparna Anand Regional Manager (CRM/PS)	011 - 498 41 705	nz_rmcrmps@licindia.com
North Central Zone HQ- Kanpur	Uttar Pradesh, Uttarakhand	R.P.Yadav Regional Manager (CRM/PS)	0512-231 45 94	ncz_rmcrmps@licindia.com
Central Zone HQ-Bhopal	Chhattisgarh, MadhyaPradesh	Sujata Limaye Regional Manager (CRM/PS)	0755- 267 62 22	cz_rmcrmps@licindia.com
Eastern Zone HQ-Kolkata	Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim, Tripura, West Bengal, Andaman Nicobar	P. Narsima Reddy Regional Manager (CRM/PS)	033 -221 26312	ez_rmcrmps@licindia.com
South Central Zone HQ- Hyderabad	Andhra Pradesh, Telangana, Karnataka	J.Jyotishree Regional Manager (CRM/PS)	040 -232 35 613	scz_rmcrmps@licindia.com
Southern Zone HQ-Chennai	Kerala, Tamil Nadu, Puducherry, Lakshadweep	R. Sankaranarayan Regional Manager (CRM/PS)	044 -286 04 122	sz_rmcrmps@licindia.com
Western Zone HQ-Mumbai	Goa, Gujarat, Maharashtra, Dadra Nagar Haveli, Daman & Diu	Prashant Dixit Regional Manager (CRM/PS)	022 -228 25980	wz_rmcrmps@licindia.com
East Central Zone HQ-Patna	Bihar, Jharkhand, Odisha	Sarbari Gupta Regional Manager (CRM/PS)	0612- 250 3035	ecz_rmcrmps@licindia.com