

## **TIME SCHEDULE FOR DELIVERY AND INSTALLATION**

LIC may place separate purchase orders for Fresh licenses, Renewal of licenses, onsite support services and remote monitoring services. It is not binding on LIC to purchase all the items as per the commercials.

| <b>Sl. No.</b> | <b>Purchase Order for</b>   | <b>Delivery Schedule (from Date of Acceptance of Purchase Order)</b> |
|----------------|---|--|
| 1              | Delivery of all software & hardware security products (Fire wall etc.) including the servers/desktops etc. needed as per the expected deliverables. Date of delivery of last item shall be taken as date of delivery for all items. | 14 Weeks   |
| 2              | Implementation of all devices. Date of implementation of last device shall be taken as date of installation of all devices.   | 16 Weeks   |
| 3              | Onsite support  | 10 Weeks   |
| 4              | Remote (offsite) Support  | 10 Weeks   |

***If the above time-schedule is not adhered to, the penalty as per SLA shall be applicable.***

However, equipments/appliances/components not delivered/installed beyond 20 weeks from the date of the Purchase order, will be dealt with as follows:-

- (i) LIC may cancel the purchase order placed which will be conveyed to the vendor in writing.
- (ii) The penalty clause as mentioned in SLA will be applicable.
- (iii) Deductions of penalty will be made from any amount payable to the vendor by LIC.
- (iv) Any other amounts that may become recoverable from the vendor will be recovered from any available Bank Guarantee(s)/Performance Bank Guarantees under this bid.
- (v) Recovery of further amounts over and above the available Bank Guarantee(s) etc.
- (vi) LIC may terminate the contract.