

**Zonal Grievance Redressal Officers: 2020-21**

<b>Zone</b>	<b>States Covered</b>	<b>Name &amp; Designation</b>	<b>Tel No. with STD code</b>	<b>IP Phone No.</b>	<b>Email Id</b>
Northern Zone HQ- New Delhi	Haryana, Himachal Pradesh, Jammu & Kashmir, Punjab, New Delhi, Chandigarh, Rajasthan	Ms Manju Bagga Regional Manager (CRM)	011 - 498 41 705	91005	nz_crm@licindia.com
North Central Zone HQ- Kanpur	Uttar Pradesh, Uttarakhand	Shri B Pradhan Regional Manager (CRM)	0512-231 45 94	92005	ncz_crm@licindia.com
Central Zone HQ-Bhopal	Chhattisgarh, Madhya Pradesh	Shri G.D.Verandani, Regional Manager (CRM)	0755- 267 62 22	93005	cz_crm@licindia.com
Eastern Zone HQ- Kolkata	Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram Nagaland, Sikkim, Tripura, West Bengal	Sri Bibekananda Acharya Regional Manager(CRM)	033 -221 24 310	94005	ez_crm@licindia.com
South Central Zone HQ- Hyderabad	Andhra Pradesh, Telangana ,Karnataka	SRI S.KRISHNA KUMAR Regional Manager (CRM)	040 -232 35 613	96005	scz_crm@licindia.com
Southern Zone HQ- Chennai	Kerala ,Tamil Nadu	Shri G. Venkataramanan Regional Manager (CRM)	044 -286 04 122	97005	sz_crm@licindia.com
Western Zone HQ-Mumbai	Goa, Gujarat, Maharashtra	Ms Gemma Berly Regional Manager (CRM) Sri L C Meena Addl. Regl Manager (CRM)	022 -228 42 302	98005	wz_crm@licindia.com
East Central Zone HQ-Patna	Bihar, Jharkhand, Orissa	Shri Girish Kumar Regional Manager (CRM)	0612- 250 02 20	95005	ecz_crm@licindia.com