

Corporate Grievance Redressal Officers 2022-23

Nature of Grievance	Office	Name & Designation	Tel No. with STD code	Email Id
Policy Services- Conventional Policies	CRM HQ- Mumbai	Rachna Khare Executive Director (CRM-PS)	022- 22029593	co_complaints@licindia.com
Conventional New policies	New Business and Reinsurance HQ- Mumbai	Praveen Kumar Executive Director (NB & RI)	022-22024597	ed_nb@licindia.com
Group Schemes/ Annuity Policies	P & GS HQ- Mumbai	Manju Bagga Executive Director (P & GS)	022-22028493	ed_pgs@licindia.com
Agents and Development Officers and Intermediaries	Marketing and Product Development HQ- Mumbai	Muraleedharan P. Executive Director (Mktg./PDEV)	022- 22027527	co_mktgcomplaints@licindia.com