

DIVISIONAL GRIEVANCE REDRESSAL OFFICERS -2020-21

SL NO	STATE	DISTRICT	ZONE	DIVISION	NAME OF DIVISIONAL GRO & DESIGNATION	TEL NO. WITH STD CODE	EMAIL ID
1	CHANDIGARH	CHANDIGARH	Northern Zone	CHANDIGARH	Ms. Purnima Mishra	0172-2784620	crm.chandigarh@licindia.com
2	DELHI	NEW DELHI	Northern Zone	DELHI -1	Ms. Kala Shivramakrishnan	011-28844132	crm.delhi-do1@licindia.com
3	DELHI	NORTH EAST,DELHI	Northern Zone	DELHI-2	Mr. S.K. Das	011-28822223	crm.delhi-do2@licindia.com
4	DELHI	NEW DELHI	Northern Zone	DELHI-3	Ms. Anita Mahajan	011-28855115	crm.delhi-do3@licindia.com
5	HARYANA	KARNAL	Northern Zone	KARNAL	Mr. Jagdish Sharma	0184-2266580	crm.karnal@licindia.com
6	HARYANA	ROHTAK	Northern Zone	ROHTAK	Ms. Vijay Nanda	01262-228328	crm.rohtak@licindia.com
7	HIMACHAL PRADESH	SHIMLA	Northern Zone	SHIMLA	Ms. Neelam Rana	0177-2629212	crm.shimla@licindia.com
8	J&K	JAMMU	Northern Zone	SRINAGAR	Sh. Rajesh Chopra	0191-2475839	crm.srinagar@licindia.com
9	PUNJAB	AMRITSAR	Northern Zone	AMRITSAR	Sh. S.K.Batra	0183-2504969	crm.amritsar@licindia.com
10	PUNJAB	JALANDHAR	Northern Zone	JALANDHAR	Sh. Kuldeep Ram Mahey	0181-2459826	crm.jalandhar@licindia.com
11	PUNJAB	LUDHIANA	Northern Zone	LUDHIANA	Sh. L.K.Dhawan	0161-2521838	crm.ludhiana@licindia.com
12	RAJASTHAN	AJMER	Northern Zone	AJMER	Sh. D.C.Jain	0145-2661878	crm.ajmer@licindia.com
13	RAJASTHAN	BIKANER	Northern Zone	BIKANER	Sh. Prashant Pandey	0151-2225920	crm.bikaner@licindia.com
14	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-1	Ms. Sonali Sareen	0141-2745894	crm.jaipur@licindia.com
15	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-2	Sh. V.K.Gupta	0141-2713735	crm.jaipur2@licindia.com
16	RAJASTHAN	JODHPUR	Northern Zone	JODHPUR	Sh. J.P. hariyal	0291-2657814	crm.jodhpur@licindia.com
17	RAJASTHAN	UDAIPUR	Northern Zone	UDAIPUR	Sh. P.K. Singhvi	0294-2487182	crm.udaipur@licindia.com
18	UTTAR PRADESH	AGRA	North Central Zone	AGRA	Sri BRIJ MOHAN MANAGER(CRM)	0562-2525972	crm_Agra@licindia.com
19	UTTAR PRADESH	ALIGARH	North Central Zone	ALIGARH	Sri Ajay Kumar Shami Manager (CRM)	0571-2420066	crm_Aligarh@licindia.com
20	UTTAR PRADESH	ALLAHABAD	North Central Zone	ALLAHABAD	Sri G.C. Upadhyay, Manager (CRM)	0532-2401854	crm_Allahabad@licindia.com
21	UTTAR PRADESH	BAREILLY	North Central Zone	BAREILLY	Sri R C Lohani Manager (CRM)	0581-2301712	crm_Bareilly@licindia.com
22	UTTAR PRADESH	FAIZABAD	North Central Zone	FAIZABAD	Sri K K Sharma Manager (CRM)	05278-244261	crm_faizabad@licindia.com
23	UTTAR PRADESH	GORAKHPUR	North Central Zone	GORAKHPUR	Sri Brajesh Manager (CRM)	0551-2230329	crm_Gorakhpur@licindia.com
24	UTTAR PRADESH	KANPUR	North Central Zone	KANPUR	Ms Ramakanti, Manager (CRM)	0512-2368546	crm_kanpur@licindia.com
25	UTTAR PRADESH	LUCKNOW	North Central Zone	LUCKNOW	Shri R K Sharma Manager (CRM)	0522-2616422	crm_lucknow@licindia.com
26	UTTAR PRADESH	MEERUT	North Central Zone	MEERUT	Sri Ramesh Sehgal Manager(CRM)	0121-2671201	crm_meerut@licindia.com
27	UTTAR PRADESH	VARANASI	North Central Zone	VARANASI	Sri R C Yadav, Manager (CRM)	0542-2454420	crm_varanasi@licindia.com
28	UTTRAKHAND	DEHRADUN	North Central Zone	DEHRADUN	Sri. Anil Kumar Ghildiyal Manager (CRM)	0135-2668231	crm_Dehradun@licindia.com
29	UTTRAKHAND	NAINITAL	North Central Zone	HALDWANI	Sri S V Yadav , Manager (CRM & CPIO)	0546-267886	crm_Haldwani@licindia.com

DIVISIONAL GRIEVANCE REDRESSAL OFFICERS -2020-21

SL NO	STATE	DISTRICT	ZONE	DIVISION	NAME OF DIVISIONAL GRO & DESIGNATION	TEL NO. WITH STD CODE	EMAIL ID
30	CHATTISGARH	BILASPUR	Central Zone	BILASPUR	SH.Rajesh Lakra	07752-249858	crm.bilaspur@licindia.com
31	CHATTISGARH	RAIPUR	Central Zone	RAIPUR	SH.D.P.Bidwalkar	0771-2583056	crm.raipur@licindia.com
32	MADHYA PRADESH	BHOPAL	Central Zone	BHOPAL	Smt Manisha Bhatnagar, Manager (CRM)	0755-2572330	crm.bhopal@licindia.com
33	MADHYA PRADESH	GWALIOR	Central Zone	GWALIOR	Shri.R.P.Agarwal	0751-2448606	crm.gwalior@licindia.com
34	MADHYA PRADESH	INDORE	Central Zone	INDORE	Smt Savita Godbole	0731-2529724	crm.indore@licindia.com
35	MADHYA PRADESH	JABALPUR	Central Zone	JABALPUR	Sri.Suresh Iyer	0761-2671079	crm.jabalpur@licindia.com
36	MADHYA PRADESH	SATNA	Central Zone	SATNA	SRI Uma Shankar Dubey	07672-250400	crm.satna@licindia.com
37	MADHYA PRADESH	SHAHDOL	Central Zone	SHAHDOL	Sri Sanjay Kumar Jain, Manager[CRM]	07652-248469	crm.shahdol@licindia.com
38	ASSAM	BONGAIGAON	Eastern Zone	BONGAIGAON	Sri Dulal Basu, Mgr (CRM)	03664-230383	crm_Bongaigaon@licindia.com
39	ASSAM	KAMRUP	Eastern Zone	GUWAHATI	Mr. Dinesh Narjinarayan, Mgr (CRM)	0361-2638404	crm_Guwahati@licindia.com
40	ASSAM	JORHAT	Eastern Zone	JORHAT	Md Bashiruddin Ahmed, Mgr (CRM)	0376-2360994	crm_jorhat@licindia.com
41	ASSAM	CACHAR	Eastern Zone	SILCHAR	Sri Santanu Dutta, Mgr (CRM)	03842-241730	crm_silchar@licindia.com
42	WEST BENGAL	BURDWAN	Eastern Zone	ASANSOL	Sri Monohar Das, Mgr (CRM)	0341-2256012	crm_Asansol@licindia.com
43	WEST BENGAL	BURDWAN	Eastern Zone	BARDHAMAN	Sri Shouvik De, Mgr (CRM)	0342-2644682	crm.bardhaman@licindia.com
44	WEST BENGAL	KOLKATA	Eastern Zone	HOWRAH	Sri S. C. Bhattacharjee, Mgr(CRM)	033-22434614	crm_howrah@licindia.com
45	WEST BENGAL	JALPAIGURI	Eastern Zone	JALPAIGURI	Sri Gouranga Das, Mgr (CRM)	03561-255443	crm_jalpaiguri@licindia.com
46	WEST BENGAL	WEST MIDNAPORE	Eastern Zone	KHARAGPUR	Sri U. K. Chakraborty, Mgr (CRM)	03222-253078	crm_kharagpur@licindia.com
47	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-1	Sri Amit Kr Biswas, Mgr (CRM)	033-22124197	crm_kolkata-do1@licindia.com
48	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-2	Sri Subhash Chandra Das, Mgr (CRM)	033-23982583	crm_kolkata-do2@licindia.com
49	WEST BENGAL	KOLKATA	Eastern Zone	KSDO	Sri A. K. Basumatary, Mgr (CRM)	033-23342708	crm_kolkata-sub@licindia.com
50	ANDHRA PRADESH	KADAPA	South Central Zone	KADAPA	MADHUSUDAN REDDY Y	08562-247017	crm.cuddapah@licindia.com
51	ANDHRA PRADESH	MACHILIPATNAM	South Central Zone	MACHILIPATNAM	PV SRINIVASA RAO, MANAGER , CRM (DM)	08672-223372	crm.mpatnam@licindia.com
52	ANDHRA PRADESH	NELLORE	South Central Zone	NELLORE	SREE RAMI REDDY C	0861-2323072	crm.nellore@licindia.com
53	ANDHRA PRADESH	E.G.DT.	South Central Zone	RAJAHMUNDRY	PADMA KUMAR BJ	0883-2423832	crm.rajahmundry@licindia.com
54	ANDHRA PRADESH	VISAKHAPATNAM	South Central Zone	VISAKHAPATNAM	S.V.SATYANARAYANA,MANAGER(CRM)(DM)	0891-2566117	crm.vpatnam@licindia.com

DIVISIONAL GRIEVANCE REDRESSAL OFFICERS -2020-21

SL NO	STATE	DISTRICT	ZONE	DIVISION	NAME OF DIVISIONAL GRO & DESIGNATION	TEL NO. WITH STD CODE	EMAIL ID
55	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-1	SHRADDHA BHARTI	080-22966515	crm.banglr-do1@licindia.com
56	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-2	R.SHAMALATHA (CRM/PAYMENT/SSS)	080-22966812	crm.banglr-do2@licindia.com
57	KARNATAKA	BELGAUM	South Central Zone	BELGAUM	VAISHALI C KULKARNI	0831-2438808	crm.belgaum@licindia.com
58	KARNATAKA	DHARWAD	South Central Zone	DHARWAD	SANTOSH R BHAT	0836-2212614	crm.dharwad@licindia.com
59	KARNATAKA	MYSORE	South Central Zone	MYSORE	MAHBUB BASHA S	0821-2495764	crm.mysore@licindia.com
60	KARNATAKA	RAICHUR	South Central Zone	RAICHUR	Ramadasa	08532-232432	crm.raichur@licindia.com
61	KARNATAKA	SHIMOGA	South Central Zone	SHIMOGA	Sri N NARAYANA,Manager (CRM)	08182-251320	crm.shimoga@licindia.com
62	KARNATAKA	UDUPI	South Central Zone	UDUPI	P.BABU NAIK, MANAGER(CRM)DM	0820-2536907	crm.udupi@licindia.com
63	TELANGANA	HYDERABAD	South Central Zone	HYDERABAD	PRABHAKAR A	040-23210099	crm.hyderabad@licindia.com
64	TELANGANA	KARIMNAGAR	South Central Zone	KARIMNAGAR	K APPA RAO	0878-2236840	crm.karimnagar@licindia.com
65	TELANGANA	HYDERABAD	South Central Zone	SECUNDERABAD	NAGESWAR RAO S	040-27665039	crm.secunderabad@licindia.com
66	TELANGANA	WARANGAL	South Central Zone	WARANGAL	J JYOTISHREE, MANAGER (CRM/PS/SSS/ULIP)	0870-2578815	crm.warangal@licindia.com
67	KERALA	ERNAKULAM	Southern Zone	ERNAKULAM	Devarajan P, Manager (CRM)-DM	484- 2361938	crm.ernakulam@licindia.com
68	KERALA	KOTTAYAM	Southern Zone	KOTTAYAM	R.SUBHADRA M(CRM) - ADM	0481-2567606	crm.kottayam@licindia.com
69	KERALA	KOZHIKODE	Southern Zone	KOZHIKODE	V.K.REVI M(CRM) -ADM	0495-2728746	crm.kozhikode@licindia.com
70	KERALA	THRISSUR	Southern Zone	THRISSUR	TOM VARGHESE, MANAGER M(CRM) -DM	0487-2436815	crm.thrissur@licindia.com
71	KERALA	TRIVANDRUM	Southern Zone	TRIVANDRUM	Meera Raghukumar , Manager(CRM) -DM	0471-2540932	crm.trivandrum@licindia.com
72	TAMILNADU	CHENNAI	Southern Zone	CHENNAI I	K.MOHAN DAS-M(CRM) -DM	044-28610353	crm.chennai-do1@licindia.com
73	TAMILNADU	CHENNAI	Southern Zone	CHENNAI II	K.RAMANI ,M(CRM) -DM	044-23451557	crm.chennai-do2@licindia.com
74	TAMILNADU	COIMBATORE	Southern Zone	COIMBATORE	S. VASUDEVAN, M(CRM), DM	0422-2303503	crm.coimbatore@licindia.com
75	TAMILNADU	MADURAI	Southern Zone	MADURAI	T S Ganesh, Manager (CRM) DM	452- 2537778	crm.madurai@licindia.com
76	TAMILNADU	SALEM	Southern Zone	SALEM	R.SRINIVASAN ,M (CRM) -DM	427- 2411487	crm.salem@licindia.com
77	TAMILNADU	THANJAVUR	Southern Zone	THANJAVUR	T.KAMALA, MANAGER M(CRM)- DM	0436-233678	crm.thanjavur@licindia.com
78	TAMILNADU	TIRUNELVELI	Southern Zone	TIRUNELVELI	P.I.Vajreswari, Manager (CRM) DM	0462-2560860	crm.tirunelveli@licindia.com
79	TAMILNADU	VELLORE	Southern Zone	VELLORE	B.Rajaram,Manager CRM -DM	0416-2206233	crm.vellore@licindia.com
80	GOA	NORTH GOA	Western Zone	GOA	Smt. Seema Rege	0832-2438418	crm_goa@licindia.com
81	GUJARAT	AHMEDABAD	Western Zone	AHMEDABAD	Shri Anilkumar C Shah, DM(CRM)	079-25503004	crm_Ahmedabad@licindia.com
82	GUJARAT	BHAVNAGAR	Western Zone	BHAVNAGAR	Shri B.C.Janani, M (CRM)	0278-2421963	crm_Bhavnagar@licindia.com
83	GUJARAT	GANDHINAGAR	Western Zone	GANDHINAGAR	Shri D .L.Ghodke,DM(CRM)	079-23238250	crm.Gandhinagar@licindia.com
84	GUJARAT	VADODARA	Western Zone	VADODARA	Shri Ajay V. Deshpande, ADM (CRM/HI)	0265-2306781	crm_vadodara@licindia.com
85	GUJRAT	NADIAD	Western Zone	NADIAD	Shri R. M. Patelia ADM(CRM)	0268-2533245	crm_nadiad@licindia.com
86	GUJRAT	RAJKOT	Western Zone	RAJKOT	Shri R B Mehta ADM (CRM/EDMS)	0281-2483210	crm_rajkot@licindia.com
87	GUJRAT	SURAT	Western Zone	SURAT	Shri P. K. Prasad,Manager(CRM)/DM	0261-2801221	crm_surat@licindia.com

DIVISIONAL GRIEVANCE REDRESSAL OFFICERS -2020-21

SL NO	STATE	DISTRICT	ZONE	DIVISION	NAME OF DIVISIONAL GRO & DESIGNATION	TEL NO. WITH STD CODE	EMAIL ID
88	MAHARASHATRA	MUMBAI	Western Zone	MUMBAI-IV	Ms.N U Thakur ,ADM(CRM)	022-66599233	crm_mumbai-do4@licindia.com
89	MAHARASHTRA	AMRAVATI	Western Zone	AMRAVATI	Shri Abhay Gangadhar Narale, DM(CRM)	0721-2551145	crm_Amravati@licindia.com
90	MAHARASHTRA	AURANGABAD	Western Zone	AURANGABAD	Shri B.K.Gange, DM(CRM)	0240-2329299	crm_Aurangabad@licindia.com
91	MAHARASHTRA	KOLHAPUR	Western Zone	KOLHAPUR	Shri Hemant Deshmukh, Manager(CRM)	0231-2661135	crm_kolhapur@licindia.com
92	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-I	Ms. Asha Malkani	022-66599066	crm_mumbai-do1@licindia.com
93	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-II	Ms F D Lewis DM(CRM/PS/SSS)	022-30492036	crm_mumbai-do2@licindia.com
94	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-III	Smt Milan J. Narkar [DM/CRM]	022-67819270	crm_mumbai-do3@licindia.com
95	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-SSS	Mrs Shakuntala B Shetty, ADM (PS/CRM/SSS)	022-26267050	crm_mumbai-sss@licindia.com
96	MAHARASHTRA	NAGPUR	Western Zone	NAGPUR	Shri D. B.Maturkar, Manager (CRM)/ADM	0712-2546436	crm_nagpur@licindia.com
97	MAHARASHTRA	NANDED	Western Zone	NANDED	Shri Raghu Gaddam ADM (CRM/PS/SSS)	2462221277	crm_nanded@licindia.com
98	MAHARASHTRA	NASHIK	Western Zone	NASHIK	Shri P.R.Topale, DM(CRM)	0253-2317607	crm_nashik@licindia.com
99	MAHARASHTRA	PUNE	Western Zone	PUNE-I	Smt Nilima Gothe, DM (CRM)	020-25512969	crm.pune1@licindia.com
100	MAHARASHTRA	PUNE	Western Zone	PUNE-II	Mrs.V A Joshi, DM,Manager(CRM)	020-24217638	crm.pune2@licindia.com
101	MAHARASHTRA	SATARA	Western Zone	SATARA	Shir U G Kulkarni DM (CRM)	02162-227823	crm_satara@licindia.com
102	MAHARASHTRA	THANE	Western Zone	THANE	Mrs. Swati Eknath Jadhav	2225829702	crm_thane@licindia.com
103	BIHAR	BEGUSARAI	East Central Zone	BEGUSARAI	SRI. R.K.Verma, Manager (CRM)	06243-245703	crm.begusarai@licindia.com
104	BIHAR	BHAGALPUR	East Central Zone	BHAGALPUR	SRI. A.K. SINHA, Manager (CRM)	0641-2322016	crm_Bhagalpur@licindia.com
105	BIHAR	MUZAFFARPUR	East Central Zone	MUZAFFARPUR	SRI Satish Kumar , Manager (CRM)	0621-2243867	crm_muzaffarpur@licindia.com
106	BIHAR	PATNA	East Central Zone	PATNA-DO-I	Smt. Ashima Biswas, Manager (CRM)	0612-2204067	crm_patna@licindia.com
107	BIHAR	PATNA	East Central Zone	PATNA-DO-II	Smt. U.K.Sinha, Manager (CRM)	0612-2232506	crm.patna2@licindia.com
108	JHARKHAND	HAZARIBAGH	East Central Zone	HAZARIBAGH	Sri Alak Kumar Das,Manager(CRM)	06546-272629	crm_hazaribagh@licindia.com
109	JHARKHAND	EAST SINGHBHUM	East Central Zone	JAMSHEDPUR	Sri Himanshu Bhushan Sahu,Manager(CRM)	0657-2320564	crm_jamshedpur@licindia.com
110	ODISHA	GANJAM	East Central Zone	BERHAMPUR	SRI. S. K. JENA, Manager (CRM)	0680-2296390	crm_Berhampur@licindia.com
111	ODISHA	KHURDA	East Central Zone	BHUBANESWAR	Sri. D. NAYAK, Manager (CRM)	0674-2397653	crm_bhubaneswar@licindia.com
112	ODISHA	CUTTACK	East Central Zone	CUTTACK	Ms K. Naga Nalini, Manager (CRM)	0671-2307858	crm_Cuttack@licindia.com
113	ODISHA	SAMBALPUR	East Central Zone	SAMBALPUR	SRI RAMESH CH. SAHU, Manager (CRM)	0663-2541388	crm_sambalpur@licindia.com