

Divisional Grievance Redressal Officers -2021-22

Sl No	State	District	ZONE	Division	Name of Divisional GRO & Designation	Tel No. with STD code	Email ID
1	CHANDIGARH	CHANDIGARH	Northern Zone	CHANDIGARH	MS. PURNIMA MISHRA MANAGER(CRM) DM	0172-2784620	crm.chandigarh@licindia.com
2	DELHI	NEW DELHI	Northern Zone	DELHI-1	MS.ARCHANA GORA	011-28844132	crm.delhi-do1@licindia.com
3	DELHI	NEW DELHI	Northern Zone	DELHI -3	MS. RENU MALHOTRA	011-28855115	crm.delhi-do3@licindia.com
4	DELHI	NORTH EAST,DELHI	Northern Zone	DELHI-2	MR. S.K. DAS	011-28822223	crm.delhi-do2@licindia.com
5	HARYANA	KARNAL	Northern Zone	KARNAL	SMT.KAILASH RALHAN	0184-2209727	crm.karnal@licindia.com
6	HARYANA	ROHTAK	Northern Zone	ROHTAK	MR HOSHAR SINGH	01262-228328	crm.rohtak@licindia.com
7	HIMACHAL PRADESH	SHIMLA	Northern Zone	SHIMLA	MS. NEELAM RANA	0177-2629212	crm.shimla@licindia.com
8	J&K	JAMMU	Northern Zone	SRINAGAR	SH. M.L.BHAT MANAGER CRM (D.M)	0191-2475839	crm.srinagar@licindia.com
9	PUNJAB	AMRITSAR	Northern Zone	AMRITSAR	SH. SHIV KUMAR	0183-2504969	crm.amritsar@licindia.com
10	PUNJAB	JALANDHAR	Northern Zone	JALANDHAR	SH. KULDEEP RAM MAHEY	0181-2459826	crm.jalandhar@licindia.com
11	PUNJAB	LUDHIANA	Northern Zone	LUDHIANA	SH. L.K.DHAWAN	0161-2521838	crm.ludhiana@licindia.com
12	RAJASTHAN	AJMER	Northern Zone	AJMER	SMT.VIDYA ARYA	0145-2661878	crm.ajmer@licindia.com
13	RAJASTHAN	BIKANER	Northern Zone	BIKANER	SH. PRASHANT PANDEY	0151-2225920	crm.bikaner@licindia.com
14	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-1	MS. SONALI SAREEN	0141-2745894	crm.jaipur@licindia.com
15	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-2	SH. R. P. BADAYA	0141-2713735	crm.jaipur2@licindia.com
16	RAJASTHAN	JODHPUR	Northern Zone	JODHPUR	SH. L.M.AGARWAL	0291-2657849	crm.jodhpur@licindia.com
17	RAJASTHAN	UDAIPUR	Northern Zone	UDAIPUR	SH. P.K. SINGHVI	0294-2487182	crm.udaipur@licindia.com
18	UTTAR PRADESH	AGRA	North Central Zone	AGRA	SRI RAM SINGH, MANAGER(CRM)	0562-2525972	crm_agra@licindia.com
19	UTTAR PRADESH	ALIGARH	North Central Zone	ALIGARH	SRI AJAY KUMAR SHAMI, MANAGER (CRM)	0571-2420066	crm_aligarh@licindia.com
20	UTTAR PRADESH	ALLAHABAD	North Central Zone	ALLAHABAD	SRI G.C. UPADHYAY, MANAGER (CRM)	0532-2401854	crm_allahabad@licindia.com
21	UTTAR PRADESH	BAREILLY	North Central Zone	BAREILLY	SRI PRADEEP KUMAR MANAGER (CRM)	0581-2301712	crm_bareilly@licindia.com
22	UTTAR PRADESH	FAIZABAD	North Central Zone	FAIZABAD	SRI K K SHARMA , MANAGER (CRM)	05278-244261	crm_faizabad@licindia.com
23	UTTAR PRADESH	GORAKHPUR	North Central Zone	GORAKHPUR	SRI BRAJESH,MANAGER (CRM)	0551-2230329	crm_gorakhpur@licindia.com
24	UTTAR PRADESH	KANPUR	North Central Zone	KANPUR	SRI P.K. SRIVASTAVA, MANAGER (CRM)	0512-2368546	crm_kanpur@licindia.com
25	UTTAR PRADESH	LUCKNOW	North Central Zone	LUCKNOW	SHRI S K JAUHARI, MANAGER (CRM)	0522-2616422	crm_lucknow@licindia.com
26	UTTAR PRADESH	MEERUT	North Central Zone	MEERUT	SMT. RAMESH SEHGAL MANAGER(CRM)	0121-2671201	crm_meerut@licindia.com
27	UTTAR PRADESH	VARANASI	North Central Zone	VARANASI	TO BE POSTED	0542-2454420	crm_varanasi@licindia.com
28	UTTRAKHAND	DEHRADUN	North Central Zone	DEHRADUN	SRI. ANIL KUMAR GHILDYAL, MANAGER (CRM)	0135-2668231	crm_dehradun@licindia.com
29	UTTRAKHAND	NAINITAL	North Central Zone	HALDWANI	SRI N C LOHANI , MANAGER (CRM)	0546-267886	crm_haldwani@licindia.com
30	CHATTISGARH	BILASPUR	Central Zone	BILASPUR	SH.RAJESH LAKRA	07752-249858	crm.bilaspur@licindia.com
31	CHATTISGARH	RAIPUR	Central Zone	RAIPUR	SH.D.P.BIDWALKAR	0771-2583056	crm.raipur@licindia.com
32	MADHYA PRADESH	BHOPAL	Central Zone	BHOPAL	SMT MANISHA BHATNAGAR, MANAGER (CRM)	0755-2572330	crm.bhopal@licindia.com
33	MADHYA PRADESH	GWALIOR	Central Zone	GWALIOR	SHRI AMAR SINGH YADAV	0751-2448606	crm.gwalior@licindia.com
34	MADHYA PRADESH	INDORE	Central Zone	INDORE	SRI PRATAP SINGH ALAWA	0731-2529724	crm.indore@licindia.com
35	MADHYA PRADESH	JABALPUR	Central Zone	JABALPUR	SHRI JITENDRA KHARE	0761-2671079	crm.jabalpur@licindia.com
36	MADHYA PRADESH	SATNA	Central Zone	SATNA	SRI UMA SHANKAR DUBEY	07672-250400	crm.satna@licindia.com
37	MADHYA PRADESH	SHAHDOL	Central Zone	SHAHDOL	SRI SANJAY KUMAR JAIN, MANAGER[CRM]	07652-248469	crm.shahdol@licindia.com
38	ASSAM	BONGAIGAON	Eastern Zone	BONGAIGAON	SRI DULAL BASU, MGR (CRM)	03664-230383	crm_bongaigaon@licindia.com
39	ASSAM	KAMRUP	Eastern Zone	GUWAHATI	SRI DINESH NARJINARAYAN, MGR (CRM)	0361-2638404	crm_guwahati@licindia.com
40	ASSAM	JORHAT	Eastern Zone	JORHAT	SRI KUNTAL SAHA, MGR (CRM)	0376-2360994	crm_jorhat@licindia.com
41	ASSAM	CACHAR	Eastern Zone	SILCHAR	SRI SANTANU DUTTA, MGR (CRM)	03842-241730	crm_silchar@licindia.com
42	WEST BENGAL	BURDWAN	Eastern Zone	ASANSOL	SRI ARUN BHATTACHARJEE, MGR (CRM)	0341-2256012	crm_asansol@licindia.com
43	WEST BENGAL	BURDWAN	Eastern Zone	BARDHAMAN	SRI NANDA DULAL MALLICK, MGR (CRM)	0342-2644682	crm.bardhaman@licindia.com
44	WEST BENGAL	KOLKATA	Eastern Zone	HOWRAH	SRI S. C. BHATTACHARJEE, MGR(CRM)	033-22434614	crm_howrah@licindia.com
45	WEST BENGAL	JALPAIGURI	Eastern Zone	JALPAIGURI	SRI SUDEB MOHANTA, MGR (CRM)	03561-255443	crm_jalpaiguri@licindia.com
46	WEST BENGAL	WEST MIDNAPORE	Eastern Zone	KHARAGPUR	SRI U. K. CHAKRABORTY, MGR (CRM)	03222-253078	crm_kharagpur@licindia.com
47	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-1	SRI AMIT KR BISWAS, MGR (CRM)	033-22124197	crm_kolkata-do1@licindia.com
48	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-2	SRI SUBHASH CHANDRA DAS, MGR (CRM)	033-23982583	crm_kolkata-do2@licindia.com
49	WEST BENGAL	KOLKATA	Eastern Zone	KSDO	SRI RAM CHANDRA RAJAK MGR (CRM)	033-23342708	crm_kolkata-sub@licindia.com
50	ANDHRA PRADESH	E.G.DT.	South Central Zone	RAJAHMUNDRY	PADMA KUMAR BJ, DM	0883-2423832	crm.rajahmundry@licindia.com;
51	TELANGANA	HYDERABAD	South Central Zone	HYDERABAD	PRABHAKAR A,DM	040-23210099	crm.hyderabad@licindia.com;
52	TELANGANA	HYDERABAD	South Central Zone	SECUNDERABAD	UDAYA BHARATHI A, DM	040-27665039	crm.secunderabad@licindia.com;
53	ANDHRA PRADESH	KADAPA	South Central Zone	KADAPA	MADHUSUDAN REDDY Y, DM	08562-247017	crm.kadapa@licindia.com;
54	TELANGANA	KARIMNAGAR	South Central Zone	KARIMNAGAR	K APPA RAO, ADM	0878-2236840	crm.karimnagar@licindia.com;
55	ANDHRA PRADESH	MACHILIPATNAM	South Central Zone	MACHILIPATNAM	PV SRINIVASA RAO, MANAGER , CRM (DM)	08672-223372	crm.machilipatnam@licindia.com;
56	ANDHRA PRADESH	NELLORE	South Central Zone	NELLORE	CH CHENCHU SUBBIAH , DM	0861-2323072	crm.nellore@licindia.com;
57	ANDHRA PRADESH	VISAKHAPATNAM	South Central Zone	VISAKHAPATNAM	S.V.SATYANARAYANA,MANAGER(CRM)(SDM)	0891-2566117	crm.visakhapatnam@licindia.com;
58	TELANGANA	WARANGAL	South Central Zone	WARANGAL	BALA KAMESWARA RAO, DM	0870-2578815	crm.warangal@licindia.com;
59	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-1	KANNAN LR	080-22966515	crm.bangalore-1@licindia.com;
60	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-2	R.SHAMALATHA (CRM/PAYMENT/SSS)	080-22966812	crm.bangalore-2@licindia.com;
61	KARNATAKA	BELGAUM	South Central Zone	BELGAUM	VAISHALI C KULKARNI	0831-2438808	crm.belgaum@licindia.com;
62	KARNATAKA	MYSORE	South Central Zone	MYSORE	MAHBUB BASHA S	0821-2495764	crm.mysore@licindia.com;
63	KARNATAKA	RAICHUR	South Central Zone	RAICHUR	RAMADASA	08532-232432	crm.raichur@licindia.com;
64	KARNATAKA	SHIMOGA	South Central Zone	SHIMOGA	SRI GOVINDAN NAMPOOTHIRI K, MANAGER (CRM) (DM)	08182-251320	crm.shimoga@licindia.com;
65	KARNATAKA	UDUPI	South Central Zone	UDUPI	SHASHIKALA, MANAGER(CRM)DM	0820-2536907	crm.udupi@licindia.com;
66	KARNATAKA	DHARWAD	South Central Zone	DHARWAD	C M SAMBRANI, DM	0836-2212614	crm.dharwad@licindia.com;

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SI No	State	District	ZONE	Division	Name of Divisional GRO & Designation	Tel No. with STD code	Email ID
67	TAMILNADU	CHENNAI	Southern Zone	CHENNAI I	K.MOHAN DAS-M(CRM) -DM	044-28610353	crm.chennai-do1@licindia.com
68	TAMILNADU	CHENNAI	Southern Zone	CHENNAI II	K.RAMANI ,M(CRM) -DM	044-23451557	crm.chennai-do2@licindia.com
69	TAMILNADU	COIMBATORE	Southern Zone	COIMBATORE	S. VASUDEVAN, M(CRM), DM	0422-2303503	crm.coimbatore@licindia.com
70	TAMILNADU	MADURAI	Southern Zone	MADURAI	T S GANESH, MANAGER (CRM) DM	452- 2537778	crm.madurai@licindia.com
71	TAMILNADU	SALEM	Southern Zone	SALEM	PICHAI PERUMAL,M (CRM) -DM	427- 2411487	crm.salem@licindia.com
72	TAMILNADU	THANJAVUR	Southern Zone	THANJAVUR	T.KAMALA, MANAGER M(CRM)- DM	04362-233678	crm.thanjavur@licindia.com
73	TAMILNADU	TIRUNELVELI	Southern Zone	TIRUNELVELI	T.RAJENDRAN, MANAGER (CRM) DM	0462-2560860	crm.tirunelveli@licindia.com
74	TAMILNADU	VELLORE	Southern Zone	VELLORE	B.RAJARAM,MANAGER CRM -DM	0416-2206233	crm.vellore@licindia.com
75	KERALA	ERNAKULAM	Southern Zone	ERNAKULAM	K K THOMAS, MANAGER (CRM)-DM	484- 2361938	crm.ernakulam@licindia.com
76	KERALA	KOTTAYAM	Southern Zone	KOTTAYAM	R.SUBHADRA M(CRM) - ADM	0481-2567606	crm.kottayam@licindia.com
77	KERALA	KOZHIKODE	Southern Zone	KOZHIKODE	V.K.REVI M(CRM) -ADM	0495-2728746	crm.kozhikode@licindia.com
78	KERALA	THRISSUR	Southern Zone	THRISSUR	TOM VARGHESE, MANAGER M(CRM) -DM	0487-2436815	crm.thrissur@licindia.com
79	KERALA	TRIVANDRUM	Southern Zone	TRIVANDRUM	MS.SOBHANAKUMARI M , MANAGER(CRM) -DM	0471-2540932	crm.trivandrum@licindia.com
80	BIHAR	BEGUSARAI	East Central Zone	BEGUSARAI	SRI. R.K.VERMA, MANAGER (CRM)	06243-245703	crm.begusarai@licindia.com
81	BIHAR	BHAGALPUR	East Central Zone	BHAGALPUR	SRI RAMESHWAR SOREN,MANAGER(CRM)	0641-2322016	crm_bhagalpur@licindia.com
82	BIHAR	MUZAFFARPUR	East Central Zone	MUZAFFARPUR	SRI MANORANJAN PRASAD , MANAGER (CRM)	0621-2243867	crm_muzaffarpur@licindia.com
83	BIHAR	PATNA	East Central Zone	PATNA-DO-II	SRI VIVEK KUMAR MAHESHWARI	0612-2232506	crm.patna2@licindia.com
84	BIHAR	PATNA	East Central Zone	PATNA-I	SRI.. JAGDISH SINGH PANGTEY , MANAGER (CRM)	0612-2204067	crm_patna@licindia.com
85	JHARKHAND	EAST SINGHBHUM	East Central Zone	JAMSHEDPUR	SRI HIMANSHU BHUSHAN SAHU,MANAGER(CRM)	0657-2320564	crm_jamshedpur@licindia.com
86	JHARKHAND	HAZARIBAGH	East Central Zone	HAZARIBAGH	SRI S.S.BESHRA,MANAGER(CRM)	06546-272629	crm_hazaribagh@licindia.com
87	ODISHA	CUTTACK	East Central Zone	CUTTACK	MS MINATI DAS, MANAGER (CRM)	0671-2307858	crm_cuttack@licindia.com
88	ODISHA	GANJAM	East Central Zone	BERHAMPUR	SRI. R.SANKARANARAYAN MANAGER (CRM)	0680-2296390	crm_berhampur@licindia.com
89	ODISHA	KHURDA	East Central Zone	BHUBANESWAR	SRI. K.M.MISHRA, MANAGER (CRM)	0674-2397653	crm_bhubaneswar@licindia.com
90	ODISHA	SAMBALPUR	East Central Zone	SAMBALPUR	SRI SANATAN DORA, MANAGER (CRM)	0663-2541388	crm_sambalpur@licindia.com
91	GUJARAT	AHMEDABAD	Western Zone	AHMEDABAD	SMT. PRAMILA B CHABUKSWAR, MANAGER (CRM)	079-25503004	crm_ahmedabad@licindia.com
92	MAHARASHTRA	AMRAVATI	Western Zone	AMRAVATI	SHRI MILIND DESHPANDE, MANAGER (CRM)	0721-2551145	crm_amravati@licindia.com
93	MAHARASHTRA	AURANGABAD	Western Zone	AURANGABAD	SMT. SADHANA DESHPANDE, MANAGER (CRM)	0240-2329299	crm_aurangabad@licindia.com
94	GUJARAT	BHAVNAGAR	Western Zone	BHAVNAGAR	SHRI MUKUL VAISHNAV, MANAGER (CRM)	0278-2510033	crm_bhavnagar@licindia.com
95	GUJARAT	GANDHINAGAR	Western Zone	GANDHINAGAR	SHRI K P METIYA, MANAGER (CRM)	079-23238250	crm.gandhinagar@licindia.com
96	GOA	NORTH GOA	Western Zone	GOA	SMT. SEEMA REGE, MANAGER (CRM)	0832-2438418	crm_goa@licindia.com
97	MAHARASHTRA	KOLHAPUR	Western Zone	KOLHAPUR	SHRI MAHESH V PAI, MANAGER(CRM)	0231-2641135	crm_kolhapur@licindia.com
98	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-I	MS. ASHA JAGIASI, MANAGER (CRM)	022-66599066	crm_mumbai-do1@licindia.com
99	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-II	SHRI P DHANANJAY, MANAGER (CRM)	022-30492036	crm_mumbai-do2@licindia.com
100	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-III	SMT MILAN J. NARKAR, MANAGER (CRM)	022-67819270	crm_mumbai-do3@licindia.com
101	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-IV	MS. BHARTI LALJI, MANAGER (CRM)	022-66599233	crm_mumbai-do4@licindia.com
102	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-SSS	MS. SAVITA D NAIK, MANAGER (CRM)	022-26114968	crm_mumbai-sss@licindia.com
103	GUJARAT	NADIAD	Western Zone	NADIAD	SHRI R. M. PATELIA, MANAGER (CRM)	0268-2533279	crm_nadiad@licindia.com
104	MAHARASHTRA	NAGPUR	Western Zone	NAGPUR	SHRI V D MANDPE, MANAGER (CRM)	0712-2546439	crm_nagpur@licindia.com
105	MAHARASHTRA	NANDED	Western Zone	NANDED	SHRI N V S MURTHY, MANAGER (CRM)	02462-221777	crm_nanded@licindia.com
106	MAHARASHTRA	NASHIK	Western Zone	NASHIK	SHRI S T SAWARDEKAR, MANAGER (CRM)	0253-2317607	crm_nashik@licindia.com
107	MAHARASHTRA	PUNE	Western Zone	PUNE-I	SMT. KAVITA KAMBLE, MANAGER (CRM)	020-25512969	crm.pune1@licindia.com
108	MAHARASHTRA	PUNE	Western Zone	PUNE-II	MRS.PARVATHY KRISHNAN, MANAGER(CRM)	020-24220492	crm.pune2@licindia.com
109	GUJARAT	RAJKOT	Western Zone	RAJKOT	SHRI H N VADHEL, MANAGER (CRM)	0281-2483210	crm_rajkot@licindia.com
110	MAHARASHTRA	SATARA	Western Zone	SATARA	MS. GEETA S SAWANTBIRJE, MANAGER(CRM)	02162-227745	crm_satara@licindia.com
111	GUJARAT	SURAT	Western Zone	SURAT	SHRI NITIN GOHIL, MANAGER(CRM)	0261-2411940	crm_surat@licindia.com
112	MAHARASHTRA	THANE	Western Zone	THANE	MS. PRIYA PAGNIS, MANAGER (CRM)	022-25820972	crm_thane@licindia.com
113	GUJARAT	VADODARA	Western Zone	VADODARA	SHRI SANJAY BHATIA, MANAGER (CRM)	0265-2306781	crm_vadodara@licindia.com