

## Divisional Grievance Redressal Officers -2020-21

Sl No	State	District	ZONE	Division	Name of Divisional GRO & Designation	Tel No. with STD code
1	Chandigarh	Chandigarh	Northern Zone	Chandigarh	Ms. Purnima Mishra	0172-2784620
2	Delhi	New Delhi	Northern Zone	Delhi-1	Ms. Kala Shivramakrishnan	011-28844132
3	Delhi	New Delhi	Northern Zone	Delhi -3	Ms. Anita Mahajan	011-28855115
4	Delhi	North East,Delhi	Northern Zone	Delhi-2	Mr. S.K. Das	011-28822223
5	Haryana	KARNAL	Northern Zone	Karnal	Mr. Jagdish Sharma	0184-2266580
6	Haryana	Rohtak	Northern Zone	Rohtak	Ms. Vijay Nanda	01262-228328
7	Himachal Pradesh	Shimla	Northern Zone	Shimla	Ms. Neelam Rana	0177-2629212
8	J&K	Jammu	Northern Zone	Srinagar	Sh. Rajesh Chopra	0191-2475839
9	Punjab	AMRITSAR	Northern Zone	Amritsar	Sh. S.K.Batra	0183-2504969
10	Punjab	JALANDHAR	Northern Zone	Jalandhar	Sh. Kuldeep Ram Mahey	0181-2459826
11	Punjab	Ludhiana	Northern Zone	Ludhiana	Sh. L.K.Dhawan	0161-2521838
12	Rajasthan	Ajmer	Northern Zone	Ajmer	Sh. D.C.Jain	0145-2661878
13	Rajasthan	BIKANER	Northern Zone	Bikaner	Sh. Prashant Pandey	0151-2225920
14	Rajasthan	Jaipur	Northern Zone	Jaipur-1	Ms. Sonali Sareen	0141-2745894
15	Rajasthan	Jaipur	Northern Zone	Jaipur-2	Sh. V.K.Gupta	0141-2713735
16	Rajasthan	Jodhpur	Northern Zone	Jodhpur	Sh. J.P. hariyal	0291-2657814
17	Rajasthan	Udaipur	Northern Zone	Udaipur	Sh. P.K. Singhvi	0294-2487182
18	Uttar Pradesh	Agra	North Central Zone	Agra	Sri BRIJ MOHAN MANAGER(CRM)	0562-2525972
19	Uttar Pradesh	ALIGARH	North Central Zone	ALIGARH	Sri Ajay Kumar Shami Manager (CRM)	0571-2420066
20	Uttar Pradesh	Allahabad	North Central Zone	Allahabad	Sri G.C. Upadhyay, Manager (CRM)	0532-2401854
21	Uttar Pradesh	BAREILLY	North Central Zone	BAREILLY	Sri R C Lohani Manager (CRM)	0581-2301712
22	Uttar Pradesh	FAIZABAD	North Central Zone	FAIZABAD	Sri K K Sharma Manager (CRM)	05278-244261
23	Uttar Pradesh	GORAKHPUR	North Central Zone	GORAKHPUR	Sri Brajesh Manager (CRM)	0551-2230329
24	Uttar Pradesh	Kanpur	North Central Zone	Kanpur	Ms Ramakanti, Manager (CRM)	0512-2368546
25	Uttar Pradesh	LUCKNOW	North Central Zone	LUCKNOW	Shri R K Sharma Manager (CRM)	0522-2616422
26	Uttar Pradesh	Meerut	North Central Zone	MEERUT	Sri Ramesh Sehgal Manager(CRM)	0121-2671201
27	Uttar Pradesh	Varanasi	North Central Zone	Varanasi	Sri R C Yadav, Manager (CRM)	0542-2454420
28	Uttarakhand	Dehradun	North Central Zone	Dehradun	Sri. Anil Kumar Ghildiyal Manager (CRM)	0135-2668231
29	Uttarakhand	Nainital	North Central Zone	HALDWANI	Sri S V Yadav , Manager (CRM & CPIO )	0546-267886
30	Chattisgarh	BILASPUR	Central Zone	BILASPUR	SH.Rajesh Lakra	07752-249858
31	Chattisgarh	RAIPUR	Central Zone	RAIPUR	SH.D.P.Bidwalkar	0771-2583056
32	Madhya Pradesh	BHOPAL	Central Zone	BHOPAL	Smt Manisha Bhatnagar, Manager (CRM)	0755-2572330
33	Madhya Pradesh	GWALIOR	Central Zone	GWALIOR	Shri.R.P.Agarwal	0751-2448606
34	Madhya Pradesh	INDORE	Central Zone	INDORE	Smt Savita Godbole	0731-2529724
35	Madhya Pradesh	JABALPUR	Central Zone	JABALPUR	Sri.Suresh Iyer	0761-2671079
36	Madhya Pradesh	SATNA	Central Zone	SATNA	SRI Uma Shankar Dubey	07672-250400
37	Madhya Pradesh	SHAHDOL	Central Zone	SHAHDOL	Sri Sanjay Kumar Jain, Manager[CRM]	07652-248469
38	Assam	Bongaigaon	Eastern Zone	Bongaigaon	Sri Dulal Basu, Mgr (CRM)	03664-230383
39	Assam	Kamrup	Eastern Zone	Guwahati		0361-2638404
40	Assam	Jorhat	Eastern Zone	Jorhat	Md Bashiruddin Ahmed, Mgr (CRM)	0376-2360994
41	Assam	Cachar	Eastern Zone	Silchar	Sri Santanu Dutta, Mgr (CRM)	03842-241730
42	West Bengal	Burdwan	Eastern Zone	Asansol	Sri Monohar Das, Mgr (CRM)	0341-2256012
43	West Bengal	Burdwan	Eastern Zone	Bardhaman	Sri Shouvik De, Mgr (CRM)	0342-2644682
44	West Bengal	Kolkata	Eastern Zone	Howrah	Sri S. C. Bhattacharjee, Mgr(CRM)	033-22434614
45	West Bengal	Jalpaiguri	Eastern Zone	Jalpaiguri	Sri Gouranga Das, Mgr (CRM)	03561-255443
46	West Bengal	West Midnapore	Eastern Zone	Kharagpur	Sri U. K. Chakraborty, Mgr (CRM)	03222-253078
47	West Bengal	Kolkata	Eastern Zone	KMDO-1	Sri Amit Kr Biswas, Mgr (CRM)	033-22124197
48	West Bengal	Kolkata	Eastern Zone	KMDO-2	Sri Subhash Chandra Das, Mgr (CRM)	033-23982583
49	West Bengal	Kolkata	Eastern Zone	KSDO	Sri A. K. Basumatary, Mgr (CRM)	033-23342708

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50	Andhra Pradesh	E.G.DT.	South Central Zone	RAJAHMUNDRY	PADMA KUMAR BJ	0883-2423832
51	Telangana	HYDERABAD	South Central Zone	HYDERABAD	PRABHAKAR A	040-23210099
52	Telangana	Hyderabad	South Central Zone	SECUNDERABAD	NAGESWAR RAO S	040-27665039
53	Andhra Pradesh	KADAPA	South Central Zone	KADAPA	MADHUSUDAN REDDY Y	08562-247017
54	TELANGANA	KARIMNAGAR	South Central Zone	Karimnagar	K APPA RAO	0878-2236840
55	Andhra Pradesh	Machilipatnam	South Central Zone	Machilipatnam	PV SRINIVASA RAO, MANAGER , CRM (DM)	08672-223372
56	Andhra Pradesh	Nellore	South Central Zone	NELLORE	SREE RAMI REDDY C	0861-2323072
57	Andhra Pradesh	VISAKHAPATNAM	South Central Zone	VISAKHAPATNAM	S.V.SATYANARAYANA,MANAGER(CRM)(DM)	0891-2566117
58	Telangana	Warangal	South Central Zone	WARANGAL	J JYOTISHREE, MANAGER (CRM/PS/SSS/ULIP)	0870-2578815
59	Karnataka	Bangalore	South Central Zone	Bangalore-1	SHRADDHA BHARTI	080-22966515
60	Karnataka	Bangalore	South Central Zone	Bangalore-2	R.SHAMALATHA (CRM/PAYMENT/SSS)	080-22966812
61	Karnataka	Belgaum	South Central Zone	Belgaum	VAISHALI C KULKARNI	0831-2438808
62	Karnataka	MYSORE	South Central Zone	MYSORE	MAHBUB BASHA S	0821-2495764
63	Karnataka	RAICHUR	South Central Zone	RAICHUR	Ramadasa	08532-232432
64	Karnataka	Shimoga	South Central Zone	SHIMOGA	Sri N NARAYANA,Manager (CRM)	08182-251320
65	Karnataka	UDUPI	South Central Zone	UDUPI	P.BABU NAIK, MANAGER(CRM)DM	0820-2536907
66	Karnataka	Dharwad	South Central Zone	DHARWAD	SANTOSH R BHAT	0836-2212614
67	Tamilnadu	CHENNAI	Southern Zone	Chennai I	K.MOHAN DAS-M(CRM) -DM	044-28610353
68	Tamilnadu	Chennai	Southern Zone	Chennai II	K.RAMANI ,M(CRM) -DM	044-23451557
69	Tamilnadu	Coimbatore	Southern Zone	Coimbatore	S. VASUDEVAN, M(CRM), DM	0422-2303503
70	Tamilnadu	Madurai	Southern Zone	MADURAI	T S Ganesh, Manager (CRM) DM	452- 2537778
71	Tamilnadu	SALEM	Southern Zone	SALEM	R.SRINIVASAN ,M (CRM) -DM	427- 2411487
72	Tamilnadu	THANJAVUR	Southern Zone	Thanjavur	T.KAMALA, MANAGER M(CRM)- DM	0436-233678
73	Tamilnadu	Tirunelveli	Southern Zone	Tirunelveli	P.I.Vajreswari, Manager (CRM) DM	0462-2560860
74	Tamilnadu	VELLORE	Southern Zone	VELLORE	B.Rajaram,Manager CRM -DM	0416-2206233
75	Kerala	ERNAKULAM	Southern Zone	ERNAKULAM	Devarajan P, Manager (CRM)-DM	484- 2361938
76	Kerala	KOTTAYAM	Southern Zone	KOTTAYAM	R.SUBHADRA M(CRM) - ADM	0481-2567606
77	Kerala	KOZHIKODE	Southern Zone	KOZHIKODE	V.K.REVI M(CRM) -ADM	0495-2728746
78	Kerala	THRISSUR	Southern Zone	THRISSUR	TOM VARGHESE, MANAGER M(CRM) -DM	0487-2436815
79	Kerala	Trivandrum	Southern Zone	TRIVANDRUM	Meera Raghukumar , Manager(CRM) -DM	0471-2540932
80	BIHAR	BEGUSARAI	East Central Zone	BEGUSARAI	SRI. R.K.Verma, Manager (CRM)	06243-245703
81	BIHAR	BHAGALPUR	East Central Zone	BHAGALPUR	SRI. A.K. SINHA, Manager (CRM)	0641-2322016
82	BIHAR	MUZAFFARPUR	East Central Zone	MUZAFFARPUR	SRI Satish Kumar , Manager (CRM)	0621-2243867
83	BIHAR	PATNA	East Central Zone	PATNA-DO-II	Smt. U.K.Sinha, Manager (CRM)	0612-2232506
84	BIHAR	PATNA	East Central Zone	PATNA-I	Smt. Ashima Biswas, Manager (CRM)	0612-2204067
85	JHARKHAND	EAST SINGHBHUM	East Central Zone	JAMSHEDPUR	Sri Himanshu Bhushan Sahu,Manager(CRM)	0657-2320564
86	JHARKHAND	HAZARIBAGH	East Central Zone	HAZARIBAGH	Sri Alak Kumar Das,Manager(CRM)	06546-272629
87	ODISHA	CUTTACK	East Central Zone	CUTTACK	Ms K. Naga Nalini, Manager (CRM)	0671-2307858
88	ODISHA	GANJAM	East Central Zone	BERHAMPUR	SRI. S. K. JENA, Manager (CRM)	0680-2296390
89	ODISHA	KHURDA	East Central Zone	BHUBANESWAR	Sri. D. NAYAK, Manager (CRM)	0674-2397653
90	ODISHA	SAMBALPUR	East Central Zone	SAMBALPUR	SRI RAMESH CH. SAHU, Manager (CRM)	0663-2541388
91	Gujarat	Ahmedabad	Western Zone	Ahmedabad	Shri Anilkumar C Shah, DM(CRM)	079-25503004
92	Maharashtra	Amravati	Western Zone	Amravati	Shri Abhay Gangadhar Narale, DM(CRM)	0721-2551145
93	Maharashtra	Aurangabad	Western Zone	Aurangabad	Shri B.K.Gange, DM(CRM)	0240-2329299
94	Gujarat	Bhavnagar	Western Zone	Bhavnagar	Shri B.C.Janani, M (CRM)	0278-2421963
95	Gujarat	Gandhinagar	Western Zone	Gandhinagar	Shri D .L.Ghodke,DM(CRM)	079-23238250
96	Goa	North Goa	Western Zone	Goa	Smt. Seema Rege	0832-2438418
97	Maharashtra	Kolhapur	Western Zone	Kolhapur	Shri Hemant Deshmukh, Manager(CRM)	0231-2661135
98	Maharashtra	Mumbai	Western Zone	Mumbai-I	Ms. Asha Malkani	022-66599066
99	Maharashtra	Mumbai	Western Zone	Mumbai-II	Ms F D Lewis DM(CRM/PS/SSS)	022-30492036
100	Maharashtra	Mumbai	Western Zone	Mumbai-III	Smt Milan J. Narkar [DM/CRM]	022-67819270
101	Maharashtra	Mumbai	Western Zone	Mumbai-IV	Ms.N U Thakur ,ADM(CRM)	022-66599233
102	Maharashtra	Mumbai	Western Zone	Mumbai-SSS	Mrs Shakuntala B Shetty, ADM (PS/CRM/SSS)	022-26267050
103	Gujrat	Nadiad	Western Zone	Nadiad	Shri R. M. Patelia ADM(CRM)	0268-2533245
104	Maharashtra	Nagpur	Western Zone	Nagpur	Shri D. B.Maturkar, Manager (CRM)/ADM	0712-2546436
105	Maharashtra	Nanded	Western Zone	Nanded	Shri Raghu Gaddam ADM (CRM/PS/SSS)	2462221277
106	Maharashtra	Nashik	Western Zone	Nashik	Shri P.R.Topale, DM(CRM)	0253-2317607
107	Maharashtra	Pune	Western Zone	Pune-I	Smt Nilima Gothe, DM (CRM)	020-25512969
108	Maharashtra	Pune	Western Zone	Pune-II	Mrs.V A Joshi, DM,Manager(CRM)	020-24217638
109	Gujrat	Rajkot	Western Zone	Rajkot	Shri R B Mehta ADM (CRM/EDMS)	0281-2483210
110	Maharashtra	Satara	Western Zone	Satara	Shir U G Kulkarni DM (CRM)	02162-227823
111	Gujrat	Surat	Western Zone	Surat	Shri P. K. Prasad,Manager(CRM)/DM	0261-2801221
112	Maharashtra	Thane	Western Zone	Thane	Mrs. Swati Eknath Jadhav	2225829702
113	Gujarat	Vadodara	Western Zone	Vadodara	Shri Ajay V. Deshpande, ADM (CRM/HI)	0265-2306781